COMBINED VEGETABLE PRODUCER, STORAGE INTERMEDIARY AND PACKER ON-FARM FOOD SAFETY MANUAL

Commodities covered within this Manual:

- Asparagus, Sweet Corn and Legumes (Beans and Peas)

- Bulb and Root Vegetables: Garlic, Beets, Carrots, Onions, Radish, Parsnips, Rutabaga, Turnips, Shallots and Other (Horseradish, Sweet Potatoes, etc.)

- Fruiting Vegetables: Peppers, Eggplant, Melons, Pumpkin, Squash, Cucumbers and Tomatoes
Acknowledgment

The Combined Vegetable Producer, Storage Intermediary and Packer On-Farm Food Safety Manual (for Asparagus, Sweet Corn and Legumes; Bulb and Root Vegetables; and Fruiting Vegetables) and related materials have been developed by the Canadian Horticultural Council with the funding and support of Agriculture and Agri-Food Canada.

Technical support for the development of this document was provided by various federal and provincial governments, regional producer associations and technical resources. This manual was developed by a group of producers, packers and their representatives from across Canada.

Every effort has been made to ensure the material presented herein is up-to-date and accurate; however, the organizations and individuals involved in the development processes cannot be held responsible for any error or consequences that could result from use of this information.

Disclaimer

“While the Canadian Horticultural Council has produced the contents of this Food Safety Program, it does not guarantee that it will identify all potential risks and all measures that may be required to eliminate or manage those risks. Risk management is the responsibility of the operator. To the full extent allowed by law, the Canadian Horticultural Council excludes liability for any loss arising through the provision of services by itself, its servants and its agents (including liability for negligence) and where liability cannot be excluded, limits that liability to either, at its choice supplying the relevant services again or paying the cost of having those services supplied.”

This document is intended to provide general food safety guidelines for the production and distribution of horticultural products. It is not intended to serve as, and does not constitute recommendations or legal advice for any of the material contained herein. Because food safety plans and issues are evolving, may vary, and could involve legal implications, the reader should consult legal counsel for advice on particular legal or regulatory matters that may arise.
## Table of Contents

I. Introduction
   - 1
II. Background
   - 2
III. Scope
   - 3
IV. Purpose
   - 4
V. Food Safety Roadmap for Horticulture
   - 5
VI. How Do I Use this Manual?
   - 6
   - VI.i OFFS Tools for Producers, Storage Intermediaries and Packers
   - 6
   - VI.ii How is this Manual Organized?
   - 7
   - VI.iii How to Complete the Manual
   - 8
   - VI.iv Form Retention
   - 9
   - VI.v Food Safety Manual Document Control
   - 10

Glossary
   - 11

To Do List – Outstanding Items to Complete in Manual
   - 12

Farm/Storage/Packinghouse Information
   - 13

Index
   - 14

1. Commodity Starter Products
   - 15
   - 1.1 Purchasing and Receiving
   - 16
2. Premises
   - 17
   - 2.1 Production Site and Surroundings Assessment
   - 18
   - 2.2 Building Exterior and Surroundings Assessment, Cleaning, Maintenance, Repair and Inspection
   - 19
   - 2.3 Building Interior Assessment, Cleaning, Maintenance, Repair and Inspection
   - 20
3. Commercial Fertilizers, Pulp Sludge and Soil Amendments
   - 21
   - 3.1 Purchasing and Receiving
   - 22
   - 3.2 Application
   - 23
   - 3.3 Storage
   - 24
4. Manure, Compost/Compost Tea and Other By-Products
   - 25
   - 4.1 Purchasing and Receiving
   - 26
   - 4.2 Application
   - 27
   - 4.3 Storage
   - 28
5. Mulch and Row Cover Materials
   - 29
   - 5.1 Purchasing and Receiving
   - 30
   - 5.2 Application
   - 31
   - 5.3 Storage
   - 32
6. Agricultural Chemicals
   - 33
   - 6.1 Purchasing and Receiving
   - 34
   - 6.2 Application
   - 35
   - 6.3 Storage
   - 36
7. Agricultural Water
   - 37
   - 7.1 Source Assessment
   - 38
   - 7.2 Storage
   - 39
8. Equipment
   - 40
   - 8.1 Purchasing, Receiving and Installation
   - 41
   - 8.2 Use, Cleaning, Maintenance, Repair and Inspection
   - 42
   - 8.3 Calibration
   - 43
   - 8.4 Storage
   - 44
9. Cleaning and Maintenance Materials
   - 45
   - 9.1 Purchasing and Receiving
   - 46
   - 9.2 Use
   - 47
   - 9.3 Storage
   - 48
10. Waste Management
    - 49
<table>
<thead>
<tr>
<th>Section</th>
<th>Title</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>10.1</td>
<td>Storage and Disposal of Garbage, Recyclables and Compostable Waste</td>
<td>27</td>
</tr>
<tr>
<td>10.2</td>
<td>Storage and Disposal of Empty Agricultural Chemical Containers</td>
<td>27</td>
</tr>
<tr>
<td>10.3</td>
<td>Disposal of Production Wastewater and Waste from Toilets and Hand Washing Facilities</td>
<td>27</td>
</tr>
<tr>
<td>11.</td>
<td>Personal Hygiene Facilities</td>
<td>29</td>
</tr>
<tr>
<td>11.1</td>
<td>Facilities</td>
<td>29</td>
</tr>
<tr>
<td>12.</td>
<td>Employee Training</td>
<td>31</td>
</tr>
<tr>
<td>12.1</td>
<td>Employee Training</td>
<td>31</td>
</tr>
<tr>
<td>12.2</td>
<td>Employee Illness</td>
<td>32</td>
</tr>
<tr>
<td>13.</td>
<td>Visitor Policy</td>
<td>33</td>
</tr>
<tr>
<td>13.1</td>
<td>Visitor Protocols</td>
<td>33</td>
</tr>
<tr>
<td>13.2</td>
<td>U-Pick Operations</td>
<td>33</td>
</tr>
<tr>
<td>14.</td>
<td>Pest Program for Buildings</td>
<td>35</td>
</tr>
<tr>
<td>14.1</td>
<td>Control and Monitoring</td>
<td>35</td>
</tr>
<tr>
<td>15.</td>
<td>Water (for Fluming and Cleaning)</td>
<td>37</td>
</tr>
<tr>
<td>15.1</td>
<td>Water Assessment</td>
<td>37</td>
</tr>
<tr>
<td>15.2</td>
<td>Storage</td>
<td>39</td>
</tr>
<tr>
<td>15.3</td>
<td>Treatment</td>
<td>40</td>
</tr>
<tr>
<td>16.</td>
<td>Ice</td>
<td>43</td>
</tr>
<tr>
<td>16.1</td>
<td>Purchasing and Receiving</td>
<td>43</td>
</tr>
<tr>
<td>16.2</td>
<td>Application</td>
<td>43</td>
</tr>
<tr>
<td>16.3</td>
<td>Storage</td>
<td>44</td>
</tr>
<tr>
<td>17.</td>
<td>Packaging Materials</td>
<td>45</td>
</tr>
<tr>
<td>17.1</td>
<td>Purchasing and Receiving</td>
<td>45</td>
</tr>
<tr>
<td>17.2</td>
<td>Use of Packaging Materials</td>
<td>46</td>
</tr>
<tr>
<td>17.3</td>
<td>Storage</td>
<td>48</td>
</tr>
<tr>
<td>18.</td>
<td>Growing and Harvesting</td>
<td>49</td>
</tr>
<tr>
<td>18.1</td>
<td>Growing</td>
<td>49</td>
</tr>
<tr>
<td>18.2</td>
<td>Harvesting</td>
<td>49</td>
</tr>
<tr>
<td>19.</td>
<td>Sorting, Grading and Packing</td>
<td>51</td>
</tr>
<tr>
<td>19.1</td>
<td>Purchasing and Receiving Harvested Product</td>
<td>51</td>
</tr>
<tr>
<td>19.2</td>
<td>Sorting and Grading</td>
<td>51</td>
</tr>
<tr>
<td>19.3</td>
<td>Packing</td>
<td>52</td>
</tr>
<tr>
<td>19.4</td>
<td>Application of Wax</td>
<td>52</td>
</tr>
<tr>
<td>20.</td>
<td>Storage of Product</td>
<td>53</td>
</tr>
<tr>
<td>20.1</td>
<td>Storage Conditions for Harvested Product</td>
<td>53</td>
</tr>
<tr>
<td>20.2</td>
<td>Storage Conditions for Market Product</td>
<td>54</td>
</tr>
<tr>
<td>21.</td>
<td>Transportation</td>
<td>55</td>
</tr>
<tr>
<td>21.1</td>
<td>Transportation of Product in Harvested Product Packaging Materials</td>
<td>55</td>
</tr>
<tr>
<td>21.2</td>
<td>Transportation of Product in Market Ready Packaging Materials</td>
<td>55</td>
</tr>
<tr>
<td>22.</td>
<td>Identification and Traceability</td>
<td>57</td>
</tr>
<tr>
<td>22.1</td>
<td>Traceability System</td>
<td>57</td>
</tr>
<tr>
<td>23.</td>
<td>Deviations and Crisis Management</td>
<td>59</td>
</tr>
<tr>
<td>23.1</td>
<td>Minor Deviations and Corrective Action</td>
<td>59</td>
</tr>
<tr>
<td>23.2</td>
<td>Major Deviations and Corrective Action</td>
<td>59</td>
</tr>
<tr>
<td>23.3</td>
<td>Crisis Management</td>
<td>67</td>
</tr>
<tr>
<td>23.4</td>
<td>Complaint Handling</td>
<td>68</td>
</tr>
<tr>
<td>24.</td>
<td>On-Farm Food Safety Manual Review</td>
<td>69</td>
</tr>
<tr>
<td>24.1</td>
<td>Protocols</td>
<td>69</td>
</tr>
</tbody>
</table>
Compendium of Food Safety Forms

ANNUAL FORMS
A. Buildings Sketch (Interior Floor Plan)
B. Storage Assessment
C. Employee Personal Hygiene and Food Handling Practices Policy – Production Site
D. Employee Personal Hygiene and Food Handling Practices Policy – Packinghouse/Product Storage
E. Pest Control for Buildings
F. Water (for Fluming and Cleaning) Assessment

ONGOING FORMS
G. Cleaning, Maintenance and Repair of Buildings
H1. Agronomic Inputs (Agricultural Chemicals)
H2. Agronomic Inputs (Other)
I. Equipment Cleaning, Maintenance and Calibration
J. Cleaning and Maintenance – Personal Hygiene Facilities
K. Training Session
L. Visitor Sign-In Log
M. Pest Monitoring for Buildings
N1. Water Treatment Control and Monitoring
N2. Water Temperature Control and Monitoring
O. Transporting Product
P. Harvesting and Storing Product
Q. Packing Market Product
R. Deviations and Corrective Actions

APPENDICES
A. Shock Chlorination of Well Water – An Example
B. Chlorination of Water for Fluming and Cleaning Fresh Fruits and Vegetables and Cleaning Equipment – An Example
C. Composting Livestock Manure – An Example and Compost Tea Information
D. Reference Lists: Packaging Materials, Inks, Lubricants, Maintenance Materials, Sanitizers, Water Treatment Aids and Food and Incidental Additives
E. Agricultural Chemical Application Equipment Calibration – An Example
F. General Guidelines for Adequate Lighting
G. Water Testing
H. Cleaning and Treating Cisterns – An Example
I. Hand Washing Sign Templates
J. Controlled Access Area Sign Templates
K. Production Site and Agricultural Water Source Assessment
L. Temperature Monitoring For Internal Product and Water Temperature and Thermometer Use – An Example
M. Traceability and Product Identification – Some Examples
N. Sanitation Standard Operating Procedures (SSOP) – An Example
O. Examples of Backflow Prevention During Mixing of Agricultural Chemicals
P. Customizing Record Keeping Forms
Q. Recall Program

TABS
Tab (File) Letters of Assurance/Certificates
Tab (File) Test Results
Tab (File) Third Party Pest Control Records
Tab (File) Calibration Instructions
I. Introduction

This document is intended to bring into focus the potential sources of biological (B), chemical (C) and physical (P) hazards for horticultural products from the field through to shipping. It contains basic information to support the horticultural industry as it develops, refines and implements measures to enhance the safety of the Canadian food supply.

Producers and packers are already carrying out many of the Good Agricultural Practices (GAPs) described in this Manual. However, in some instances very little documentation of these good practices exists. This Manual will help producers and packers document their on-farm food safety practices. It is recommended that producers and packers keep an electronic backup of the Manual.

The producer, storage intermediary or packer is responsible for implementation of the food safety program within their operation. This manual provides users with the toolkit to document compliance with food safety management system requirements. At all times, ownership and responsibility for the company’s food safety program belongs to the producer, storage intermediary or packer, not with the CHC as developer of the Manual.

Senior Management Commitment to Food Safety Management System

Completion and implementation of the OFFS Manual constitutes a commitment on the part of the producer, storage intermediary or packer and the company’s senior management to the development, management and continuous improvement of their food safety system.

II. Background

Horticultural products are grown, harvested and handled under a wide range of climatic conditions, using a variety of agricultural inputs and technologies (e.g., agricultural chemicals, commercial fertilizers) and on various sizes of farms. Biological, chemical and physical hazards may therefore vary significantly from one production site to another. Each production site will need to consider the GAPs that promote the safety of products, taking into account the conditions specific to the site, the type of product produced and the production methods used. Once produce is contaminated, removing or killing pathogens is difficult. Therefore, prevention of microbial contamination at all steps from production to distribution is strongly favoured over treatments to eliminate contamination after it has occurred.

Procedures associated with the production, harvesting and handling of horticultural products must be conducted under clean, sanitary conditions that minimize potential human health hazards due to contamination.

The Producer, Storage Intermediary and Packer On-Farm Food Safety (OFFS) Manual has been developed based on an OFFS Hazard Analysis and Critical Control Points (HACCP) Model. The HACCP-based Model is the tool used to assess the potential hazards associated with the growing and packing of products and in determining areas of higher risk. Producers can obtain the Generic HACCP Model if they wish. The Generic HACCP Model was developed according to the Canadian Food Inspection Agency’s Hazard Analysis and Critical Control Point (CFIA HACCP) and Canadian On-Farm Food Safety (COFFS) Program requirements. For complete details on this program and its requirements, refer to the CFIA website at www.inspection.gc.ca.

For further background information about specific OFFS hazards, please visit the Index of References on the CHC web site at: www.canadagap.ca.

The CHC is committed to reviewing at least every eighteen months the Generic HACCP Model, which provides the technical backdrop to the requirements and procedures in the OFFS Manual. Corresponding review and updates to the Manual and record-keeping templates will take place at the same time. The CHC’s commitment is to keep pace with advances in food safety science, and reflect new developments in industry practice, maintain the technical soundness and Canadian Government
recognition status of the CHC OFFS Program materials, and ensure the continuing suitability, adequacy and effectiveness of the Generic HACCP Model and OFFS Manual for implementation by users.

The producer, storage intermediary or packer, and senior management of each operation using and implementing this Manual, are required to review the OFFS program within the company at least annually, to ensure the continuing suitability, adequacy and effectiveness of their food safety system. Section 24 requires an annual review of the OFFS Manual to update procedures; account for new equipment, buildings or processes; take stock of deviations, complaints, corrective actions and any changes in procedures that arose as a result; and evaluate the need for changes to the food safety system, including related policies and objectives.

III. Scope

The CHC OFFS Manuals are intended for use by horticultural producers, storage intermediaries and packers in Canada. They cover the production, packing (including field packing and both on and off farm packinghouses) and storage of horticultural products. The Combined Vegetable OFFS Manual (for Asparagus, Sweet Corn, Legumes; Bulb and Root Vegetables; and Fruiting Vegetable) covers production and packing of field-grown product for fresh market only, not product sent for further processing.

The CHC has divided the horticultural sector into the following crop groups: Combined Vegetables (Asparagus, Sweet Corn and Legumes; Bulb and Root Vegetables; Fruiting Vegetables); Greenhouse Production; Leafy Vegetables and Cruciferae; Potatoes; Small Fruit and Tree and Vine Fruit. Refer to the appropriate Manual(s) for the crops you produce.

This Manual is intended for all Asparagus, Sweet Corn, Legumes and Bulb and Root and Fruiting Vegetable producers, storage intermediaries and/or packers of field-grown: Asparagus, Sweet Corn, Beans and Peas
Garlic, Beets, Carrots, Onions, Radish, Parsnips, Rutabaga, Turnips, Shallots and Other (Horseradish, Sweet Potatoes, etc.) Peppers, Eggplant, Melons, Pumpkins, Squash, Cucumbers and Tomatoes.

IV. Purpose

The OFFS Manual has been created to make the contents of the Generic HACCP Model operational and commodity-specific. The purpose of this OFFS Manual is to be the minimum requisite program for On-Farm Food Safety (i.e., recognized national standard). Producers, storage intermediaries or packers with an existing program should review the Combined Vegetable OFFS Manual for Producer, Storage Intermediary and Packer of Asparagus, Sweet Corn, Legumes; Bulb and Root Vegetables; and Fruiting Vegetables, and should integrate the requirements with their existing program to form an all-encompassing/equivalent food safety system suited to their needs.
The schematic diagram below provides an excellent overview of food safety initiatives within horticulture.

V. Food Safety Roadmap for Horticulture

The schematic diagram below provides an excellent overview of food safety initiatives within horticulture.
VI. How Do I Use this Manual?

**IMPORTANT NOTE**
It is very important that you read carefully the next few pages (Sections VI.i – VI.v) before proceeding to Section 1 of the Manual, and that you refer often to the Glossary as you work through the Manual. This will help you successfully implement your OFFS program by ensuring that you have a clear understanding of how to complete the Manual and of the terms and abbreviations used.

VI.i OFFS Tools for Producers, Storage Intermediaries and Packers

The On-Farm Food Safety tools developed by the CHC include the following:

**Producer and Packer On-Farm Food Safety Manual and Communication Materials**

The communication materials complement the manual and include items such as signs, training support aids, appendices (provides tools/information for implementation) and any additional items/information required for OFFS implementation. To source these communication materials, visit the CHC website (www.canadagap.ca).

VI.ii How is this Manual Organized?

The Manual is divided into two parts:

i) Sections - The Manual content is organized into sections (e.g., Premises, Transportation, Traceability, etc.). The division of these sections has been pre-determined for all fruits and vegetables. Certain sections may not pertain to all products; however, they are included in this Manual. This is to ensure consistency with the other commodity-specific manuals being developed within horticulture so that those producers growing a number of different products and thus, requiring more than one manual, will have consistent numbering. Sections that are not applicable to specific crops have been clearly identified as N/A. The sections are further divided into Requirements (food safety requirements specific to horticultural products) and Procedures (how these requirements are to be met).

ii) Record-Keeping Form Templates - These Forms are found at the end of the Manual in the Compendium of Food Safety Forms. Two types of record-keeping form templates exist based on the frequency of completion.
   a) Forms that need to be completed once, annually, or as changes are made to the operation.
   b) Forms that need to be completed on an ongoing basis during the season (e.g., daily, weekly, monthly).
VI.iii How to Complete the Manual

The Manual can be completed by the producer/storage intermediary/packer on their own or they may seek assistance to help them address food safety requirements and concerns on their operation. While the person responsible for the operation becomes the "Producer/storage intermediary/packer" named in this manual, it is important to note that all employees involved in a food operation have responsibility for the safe production of food. Food safety involves more than a single designated producer/storage intermediary/packer. The procedures in this manual may be carried out by a number of different individuals. The person responsible for overseeing and carrying out your OFFS program may be someone other than the producer/storage intermediary/packer. Some operations may have a full- or part-time Food Safety or HACCP coordinator and/or an OFFS team involving some or all employees. Regardless of the structure, the program will succeed only if everyone involved is aware of his or her role in achieving food safety.

Completion and implementation of the OFFS Manual constitutes a commitment on the part of the producer, storage intermediary or packer and the company's senior management to the development, management and continuous improvement of their food safety system. Senior management must
determine and provide, in a timely manner, all the resources needed to implement and improve the processes of the food safety program and to address customer satisfaction.

The following steps must be carried out in order to complete the OFFS Program:

1. Read and complete each section of the Manual.

When first implementing the OFFS Manual, complete it section by section. Do not continue to the next section until you have completed each of the previous sections or identified outstanding items that need to be completed (use the To Do List – Outstanding Items to Complete in Manual). The Manual is not complete until all items have been checked off your To Do List. The following box appears at the end of each section. The confirmation/update log is NOT to be signed and dated (by the OFFS Program Contact or designate) until all items have been completed in the section AND on the To Do List.

<table>
<thead>
<tr>
<th>Date</th>
<th>Jan 10, 2010</th>
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<tbody>
<tr>
<td>Initials</td>
<td>JD</td>
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</table>

Make copies of Sections as needed, e.g., you may want to keep a clean copy and a working copy of each page.

**IMPORTANT NOTE**

Procedures for hazards that require both monitoring and record-keeping, as determined by the Generic HACCP Model, are marked with an exclamation mark throughout this Manual. These procedures link to the table of deviations and corrective actions in Section 23.

The following schematic diagram provides an example of how to complete the Manual.
How to Complete the Manual

Legend: The Reference box in the top right-hand corner of each section details whether the section applies to the producer/packer and which Form(s) are applicable to the section.

Rationale: Provides the producer/packer with background information appropriate to each section.

Rationale: Provides the producer/packer with background information appropriate to each section.

3. Commercial Fertilizers, Pulp Sludge and Soil Amendments

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<thead>
<tr>
<th>Form Required</th>
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</table>

Legend: T The Reference box in the top right-hand corner of each section details whether the section applies to the producer/packer and which Form(s) are applicable to the section.

Rationale: Provides the producer/packer with background information appropriate to each section.

Certain sections allow for you to provide details on methods or procedures used in your operation. Please provide as much detail as possible.

**Legend:**
- **T** The Reference box in the top right-hand corner of each section details whether the section applies to the producer/packer and which Form(s) are applicable to the section.

**Rationale:**
- Provides the producer/packer with background information appropriate to each section.

**Certain sections allow for you to provide details on methods or procedures used in your operation. Please provide as much detail as possible.**

### 3. Commercial Fertilizers, Pulp Sludge and Soil Amendments

**Rationale:**
- Commercial fertilizers, pulp sludge, and soil amendments can potentially contaminate produce with toxic matter if incorrect types are applied (e.g., materials containing mercury, arsenic, lead, etc.).

**Legend:**
- The Reference box in the top right-hand corner of each section details whether the section applies to the producer/packer and which Form(s) are applicable to the section.

#### 3.1 Purchasing and Receiving

**Requirement:** Commercial fertilizers, pulp sludge, and soil amendments must be purchased and received properly to minimize chemical contamination.

**Procedures:**
- Producer purchases or solicits:
  - Commercial fertilizers from suppliers licensed under the Fertilizers Act
  - Pulp sludge from suppliers that meet provincial regulations
  - Soil amendments from suppliers that meet provincial regulations
- Producer receives only the commercial fertilizers and soil amendments that were purchased or selected

**Legend:**
- Provides the producer/packer with background information appropriate to each section.

**Procedures:**
- Describes how the producer/packer is to fulfill the requirements in each section.

** certain sections allow for you to provide details on methods or procedures used in your operation. Please provide as much detail as possible.**
If deviations from a procedure occur (e.g., non-compliance, incompletion), refer to Section 23: Deviations and Crisis Management for the appropriate corrective action.
2. Complete each applicable record found in the Compendium of Food Safety Forms (or your own equivalent records).

When you are asked to complete a Form, remove the template from the Compendium of Food Safety Forms and follow the instructions. Do not continue to the next section until you have completed each of the required Forms. The Forms are proof of activities performed. Make additional copies of these Forms as necessary and complete Page ___ of ___ where applicable to indicate that more than one page is used.

**Annual Forms:** For those Forms that are to be completed on an annual basis, the producer/storage intermediary/packer (or OFFS Program Contact or designate) must sign and date the log at the bottom of the Form. **EXAMPLE:**

The following box appears at the bottom of Forms completed annually. Each year the producer/storage intermediary/packer (or OFFS Program Contact or designate) must review the annual Forms, update them as needed, sign and date the log:

**Confirmation/Update Log:**

<table>
<thead>
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<tbody>
<tr>
<td>Initials</td>
<td>JD</td>
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**Ongoing Forms:** For those Forms that are completed on an ongoing basis (e.g., daily, weekly, monthly), once the Form has been completed or is full, the producer/storage intermediary/packer (or OFFS Program Contact or designate) must confirm that the Form was completed accurately and that all requirements were met by signing and dating the bottom of the Form.

**EXAMPLE:**

The following appears at the bottom of Forms that are completed on an ongoing basis.

**Confirmation Signature:** John Doe  **Date:** January 10, 2010

**IMPORTANT NOTE**

If you have existing forms, separate records or other methods of documentation, you may use these instead (e.g., custom applicator documents, invoices, receipts); ensure they contain all of the same information as the template forms in this Manual.

A space has been left at the end of each line requiring the completion of a Form (i.e., complete Form (A) Buildings Sketch (Interior Floor Plan) OR ________________). The space is for you to document what the other method/form may be and where the documentation can be found. This is important if anyone would like to see your program (e.g., auditors). You may also modify the Forms in any way you like so they meet the needs of your operation, as long as they contain all of the relevant information (e.g., if a Form states it is for EACH field you may use it for ALL fields). **Refer to Appendix P: Customizing Record Keeping Forms**
3. Perform an annual review.

The producer/storage intermediary/packer must review and update each section of the Manual annually. The producer/storage intermediary/packer (or OFFS Program Contact or designate) signs off and dates the Confirmation/Update log found at the end of each Section as it is reviewed. **EXAMPLE:**

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<tbody>
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</tbody>
</table>

**VI.iv Form Retention**

All Sections (1-24), Forms, receipts, letters of assurance and certificates must be kept for a minimum of two years for audit, recall or other purposes.

Producers/storage intermediaries/packers seeking OFFS Program Certification are required to have at least three months of records prior to date of the initial audit.

**VI.v Food Safety Manual Document Control**

Changes to the Manual will occur as a result of new science, emerging pathogens, new hazards, legislative requirements and changes in practices on the farm. Therefore, document control is necessary to ensure that all documentation is properly updated and maintained, ensuring each and every page is current.

The CHC document control box is located in the footer of each page. As CHC updates the Manual content, the document control box will also be updated. The **indexes** will also be updated and reissued. If pages are added, an alphanumeric system will be used (e.g., if page 18 requires an additional page, the format of 18a, 18b, etc. will be used). **EXAMPLE:**

Annual updates will be posted on the CHC web site at www.canadagap.ca.
Glossary

Absorbent pads: Liners to absorb moisture in the bottom of market ready packaging materials.

Accredited laboratory: One that has been formally accredited/certified by a recognizing authority. A recognizing authority can include the Standards Council of Canada (SCC) and ISO.

Active ingredient: That ingredient of an agricultural chemical that actually controls the targeted pest.

Adjacent: Refers to areas across from or beside the production site.

Agricultural activities: Livestock and crop production, processing activities, etc.

Agricultural chemicals: A subset of pest control products used to control crop pests such as insects, diseases, weeds (e.g., pesticides such as herbicides, fungicides and insecticides).

Agricultural water: See “Water”.

Agronomic inputs: Include agricultural chemicals, biological controls, pollinators, commercial fertilizers, compost, compost tea, cover crops/green manure, manure (livestock waste), mulch and row covers, other by-products, soil amendments and pulp sludge.

Animal and bird activity: Includes activity from both wild and domestic animals and birds.

Bait: Anything intended to attract, tempt or kill pests. It may NOT be used in the interior of buildings unless inside a trap.

Biannually: Twice a year.

Biological controls: The use of beneficial species, such as predatory and parasitic insects, nematodes or disease organisms to suppress populations of pests.

Building: Any structure where product is handled and/or stored, and any structure where market ready packaging materials, agricultural chemicals, commercial fertilizers, etc. are stored (e.g., packinghouse, storage areas, hydro-cooling/washing/grading areas, etc.).

Building equipment: Used in the packinghouse hydro-cooling/washing/grading areas etc. or storages (e.g., scales, baggers, hoppers, bin pilers, bin dumpers, tables, pallets, forklifts, curtain doors, knives; packing, washing, treating, drying, grading, sorting and handling equipment).

Bulk: Harvested product that is not contained in packaging materials (e.g., in the cargo area of a truck, on the storage floor) (i.e., for pumpkins, squash, cucumbers, melons).

Bulk transport: Putting harvested product directly into the cargo area of a vehicle without being contained in packaging materials (i.e., pumpkins, squash, cucumbers, melons).

Calibration: Determination of the accuracy of an instrument, usually by measurement of its variation from a standard, to ascertain necessary correction factors.

Cargo area: The part of the vehicle that is intended to transport product (e.g., wagon, trailer, box).

CCGD: Canadian Council of Grocery Distributors.
CCP: Critical Control Point; a step at which control can be applied and is essential to prevent or eliminate a food safety hazard or reduce it to an acceptable level.

Certified applicator: A person who has successfully completed a voluntary or mandatory certification course, paid the certification fee and may apply agricultural chemicals.

CFIA: Canadian Food Inspection Agency.

CHC: Canadian Horticultural Council.

Chemigation: The application of agricultural chemicals through the irrigation system (using agricultural water).

Chlorine: A chemical element that is widely used for disinfection, water purification and cleaning.

- **Total chlorine**: is the total amount of chlorine that has been used e.g., 1 cup/250 mL, 2 tsp/10 mL. Measuring total chlorine is most useful when determining and checking how much chlorine to start with. 50-150 ppm is recommended for fresh fruit and vegetable applications. (See Appendix B: Chlorination of Water for Fluming and Cleaning Fresh Fruits and Vegetables and Cleaning Equipment – An Example.)

- **Free chlorine**: is the amount of chlorine (from the total chlorine) that remains active when used. Measuring free chlorine is a much more accurate way of monitoring the effectiveness of a chlorination system over time. 2-7 ppm is recommended. (See Appendix B: Chlorination of Water for Fluming and Cleaning Fresh Fruits and Vegetables and Cleaning Equipment – An Example.)

Cistern: A container for collecting or holding water (e.g., well water in a tank, delivered commercial water, a tank for catching rainwater).

Cleaning materials: Products used to clean, sanitize or disinfect (e.g., cleaning agents, water treatment chemicals, sanitizers, brushes, scrubbers).

Cleaning water: See “Water”.

CPMA: Canadian Produce Marketing Association.

Commercial fertilizers: Substances containing one or more recognized plant nutrients that are designated for use in promoting plant growth.

Commodity Starter Products: beginning materials used to produce a product such as seeds, seedlings, plants, cuttings, canes, seed potatoes, nursery stock, etc.

Compost: Solid mature product resulting from a managed process of bio-oxidation of a solid heterogeneous organic substrate including a thermophilic phase. (Note: follow provincial/territorial guidelines for procedures to compost plant debris, deadstock, animal excrement, etc.) For further information, see Appendix C: Composting Livestock Manure – An Example and Compost Tea Information for an example of a general procedure to compost animal excrement.

Compost tea: A liquid solution made by steeping compost (produced properly by a managed process that includes a thermophilic phase) in water. It is used as both a fertilizer and a spray to control plant disease. For further information see Appendix C: Composting Livestock Manure – An Example and Compost Tea Information.

Compostable waste: Organic matter that will decay over time, is NOT compost and requires disposal.
**Contamination:** Infection or pollution with biological, chemical or physical substances.

**Controlled-access area:** An area that only authorized persons are allowed to enter (e.g., packing area, storage area for packaging materials, agricultural chemical or product storages).

**Cooling water:** See “Water”.

**Corrective action:** An organized activity to fix a problem.

**Crisis management:** The act or practice of dealing with a crisis when it develops.

**Curtain doors:** Plastic strips that cover an entrance/opening.

**Deviation:** An alteration from the standard.

**Drip irrigation:** A low-pressure method of directing agricultural water to the root zone of the plant, with or without commercial fertilizers and/or agricultural chemicals.

**Earliest Allowable Harvest Date (EAHD):** The date on or after which product can be harvested; this date takes into consideration the agricultural chemical application date, and PHI (e.g., if an agricultural chemical has a PHI of 21 days and it was applied on June 1st, then the EAHD would be June 22nd).

**E. coli:** A bacterium (*Escherichia coli*) normally found in the animal and human gastrointestinal tract and existing as numerous strains, some of which are responsible for diarrheal diseases.

**Employee:** A person who works for another in return for financial or other compensation.

**Fertigation:** The application of commercial fertilizers through the irrigation system (using agricultural water).

**Fertilizers Act:** A federal Act that regulates some commercial fertilizers imported into or sold in Canada.

**Final rinse water:** See “Water”.

**First Aid Kits:** Must include bandages to cover wounds.

**Fluming water:** See “Water”.

**Food contact surface:** Surface where unpackaged product may touch (e.g., conveyor belt, grading table, equipment, knife, harvest cup, cutting surface, cargo area of a vehicle).

**Generic:** Applies nationally to all producers involved in the production of a commodity.

**Generic HACCP Model:** Applies nationally to all producers involved in the production of a commodity, and involves conducting a hazard analysis for all production steps that results in the GAPs reflected in the OFFS Manual.

**Glue boards:** Larger versions of sticky traps. They are made of cardboard or plastic, coated with extremely strong, sticky glue. They are used for monitoring and control of rats and mice.

**Good Agricultural Practices/Good Production Practices (GAPs/GPPs):** General steps, measures or procedures that control the operational conditions within a production unit allowing for the environmental conditions that are favourable to the production of safe food.
Grading: Categorizing or separating product by size, colour or quality (i.e., into pre-determined grades).

Ground water: See “Water”.

Grower Requested Own Use Program: A program managed by the Pest Management Regulatory Agency that allows growers to import the US version of Canadian-registered pest control products for their own use should they be available in that market at a lower price. More information can be found at: www.hc-sc.gc.ca.

Growing: The development and maturation process of product that occurs in the production site and ends at harvest.

Growing medium: Material in which seeds and plants can grow (e.g., soil, peat, water, etc.).

HACCP: Hazard Analysis Critical Control Points; a system that is science-based and systematic and identifies specific hazards and measures for their control to ensure the safety of food. HACCP is a tool to assess hazards and establish control systems that focus on prevention rather than relying on end product testing.

HACCP-based program: A food safety program based on HACCP principles in which the hazard analysis conducted is generic (i.e., covers all of the producers in a given commodity sector) and results in a list of commonly accepted hazards and related controls, which are then translated into a series of good agricultural practices to which primary producers adhere.

HACCP program: An operation-specific (e.g., ABC Farms’ HACCP Plan) hazard analysis applying HACCP principles and resulting in a site-specific HACCP plan. The hazard analysis conducted results in the identification of specific farm/packinghouse hazards and related controls, which are then translated into a series of good production practices to which the producer/packer adheres.

Hand sanitizer: Waterless, antibacterial liquid or gel used to disinfect hands.

Hand wipes: Disposable towels used to remove organic matter from hands (e.g., dirt, mud).

Harvested product: Product that has been harvested by a producer, or purchased by a packer. Includes product packed in bulk.

Harvested product packaging materials: Containers that will not go to the end consumer. These materials may be reused and include picking containers and bins for harvested product.

Harvesting: The physical act of the producer moving the product from the production site to the container or taking the product away from the production site, which can be done either manually or mechanically.

Hazard: A biological, chemical or physical agent in, or condition of food having the potential to cause an adverse health effect.

Hazard analysis: A comprehensive analysis of all the steps in a production system in accordance with HACCP principles in order to determine hazards, develop a HACCP model and elaborate controls for each hazard.

Heat curing: Process where heat is added to dry the stem and toughen the skin of winter squash.
**Holding:** Keeping product in a non-temperature controlled (ambient) environment for a few minutes to a few days.

**Hydro-cooling:** Using ice and/or water to remove the field heat from a product or using water during the cleaning process to remove organic material from the product.

**Hydro-cooling water:** See “Water”

**Ice:** Frozen water used to remove field heat from product or to pack product.

**IFP:** Integrated Fruit Production; a systems approach to fruit production that promotes sustainable agriculture practices to produce optimal yields of high-quality fruit while protecting the environment.

**Input:** Anything needed to produce a crop.

**Inspect:** To examine carefully and critically.

**IPM:** Integrated Pest Management; a decision-making process that uses all necessary techniques to suppress pests effectively, economically and in an environmentally sound manner.

**Legumes:** All cultivars of peas and beans.

**Letter of assurance:** A written statement from a supplier/dealer that the product he or she is selling was produced under specified conditions and steps were taken to reduce biological, chemical or physical contaminants in accordance with all applicable legislation.

**Licensed applicator:** A person who has successfully completed the applicators’ course, paid the licensing fee and may apply agricultural chemicals.

**Licensed dealer:** A person who has successfully completed the dealers'/dispensers’ course, paid the licensing fee and may sell agricultural chemicals.

**Lot:** Product packed during a period of time or according to a specific ID.

**Lot ID:** Any combination of letters OR figures, or letters AND figures, by which a unit of market product can be traced and identified in the packer’s records (e.g., skid, block, box). Linked to Pack ID for complete traceability.

**Maintenance materials:** Products used on, or to repair, equipment and buildings (e.g., light bulbs, lubricants, oils, fuels).

**Major deviations:** Deviations that could lead to a major food safety concern; employees must advise the producer/storage intermediary/packer immediately of the problem (see Section 23: Deviations and Crisis Management for a list of major deviations).

**Manure:** Animal excrement with or without bedding that has not been composted and is used to fertilize the soil. Includes all types (e.g., cow, sheep, horse, pig, chicken, etc.) as well as aged manure.

**Market product:** Includes product that is ready for sale (e.g., to a processor, packinghouse, retail, roadside stand) and encompasses the packing of these in the production site and in the packinghouse.

**Market ready packaging materials:** Containers that will go to food service, retail (including retail wholesaler/broker/distribution centre) or directly to the end consumer. There are two types:
1) Market ready **PRIMARY** packaging materials that come into direct contact with product (e.g., boxes, bags, clam shells, crates, baskets, pints); and
2) Market ready **SECONDARY** packaging materials (e.g., masters) that may be reused and do not come into direct contact with product.

**Minor deviations:** Deviations from procedures and the intent/plan of the food safety program that can be rectified immediately by the employee and that are not a major food safety concern (e.g., spilled product on the floor).

**Mulch materials:** Materials used to cover the soil in the production site to retain soil moisture, heat and humidity, and suppress weeds (e.g., straw, plastic film).

**Municipal water:** See “Water”.

**Non-agricultural activities:** Dump sites, industrial activities and other human activities (e.g., golf course).

**Non-permanent structure:** Open-air, temporary packing area with a roof or cover (e.g., tarp)

**Non-porous surface:** A smooth solid surface that limits absorption and penetration of liquid (e.g., metal, stainless steel, hard plastic material, rubber).

**OFFS:** On-Farm Food Safety.

**Off-site:** Beyond the premises of the operation.

**On-site:** Within the premises of the operation.

**ORP:** Oxidation-Reduction Potential. A rapid and accurate way to measure chlorine effectiveness. ORP is measured using an ORP meter, similar to a digital thermometer or pH probe. Research has shown that water with an ORP value of 650-700 mV can kill bacteria such as *E. coli* in a few seconds while more resistant types of microorganisms are killed within a few minutes.

**Other by-products:** Include plant or animal debris used for soil and crop improvement (e.g., seafood waste, seaweed, peat moss, wood shavings, crop culls, cover crops/green manure, teas), i.e. to improve the biological, chemical and physical characteristics of the soil, including improving the tilth, porosity, aeration, aggregation, water holding potential, or to increase the organic content, ion exchange capacity and microbial viability.

**Own Use Import Program:** Allows the import of registered foreign pest control products, provided they are deemed to be chemically equivalent to registered Canadian pest control products, are on the eligibility list and have received a permit from the PMRA. They also must bear the equivalent label information to that of the registered Canadian pest control product. Information can be found at www.pmra-arsl.gc.ca.

**Pack ID:** Information identifying the producer and when the product is packed. Linked to Lot ID for complete traceability.

**Packaging accessories:** Materials used to fasten, contain, protect or identify product or packaging materials (e.g., liners, ties, tags, elastics, rope, trays, dividers, slats, staples, ink, stickers, and wrap such as shrink wrap, pallet wrap, or mesh/net).

**Packaging materials:** Include all containers and packaging accessories used for packing harvested and market product.
**Packer**: Person who packs product in preparation for sale, whether it’s his/her own or another person’s product.

**Packing**: The physical act of taking harvested product and putting it into packaging materials (including picking containers). This includes packing done in the production site and in the packinghouse.

**Permanent structure**: See “Building”.

**Personal effects**: Include employees’ lunches, clothing, shoes, smoking materials, etc.

**Personal hygiene facilities**: Toilets, hand washing facilities, hand sanitizers and hand wipes. These may be located inside or outside and can be portable or non-portable.

**Pest**: An animal, plant or other organism that is directly or indirectly injurious, noxious or troublesome, and an injurious, noxious or troublesome condition or organic function of an animal, a plant or other organism (e.g., rats, mice, birds, reptiles, beetles, weeds, disease, etc.).

**Pest control product**: Any product, device, organism, substance or thing that is manufactured, represented, sold or used as a means for directly or indirectly controlling, preventing, destroying, mitigating, attracting or repelling any pest. Control products include active ingredients used in the manufacture of end-use products and the end-use products themselves. Includes herbicides, insecticides, fungicides, antimicrobial agents, pool chemicals, microbials, material and wood preservatives, animal and insect repellents, and insect- and rodent-controlling devices.

**Pest Control Products Act (PCP Act) and Regulations**: A federal Act that enables the Pest Management Regulatory Agency (PMRA) to regulate all pest control products imported into, sold or used in Canada.

**Pest Management Regulatory Agency (PMRA)**: Federal body responsible for administering the legislation under the PCP Act.

**Pest program**: Includes the control and monitoring of pests.

**pH**: A measure of acidity or alkalinity.

**PHI**: Pre-harvest interval; the time between the application of the agricultural chemical and harvest, as defined on the pest control product label.

**pH meter**: A device used to measure pH.

**Plants with Novel Traits**: A plant variety possessing characteristics that demonstrate neither familiarity nor substantial equivalence to those present in a distinct, stable population of a cultivated species of plant in Canada and that have been intentionally selected, created or introduced into a population of that species through a specific genetic change (e.g., GMOs).

**Potable water**: See “Water”.

**Pre-cooling**: Reducing temperature of product prior to storage (i.e., removing field heat). Includes forced air and vacuum cooling. Does not include ice or hydro-cooling.

**Pre-planting**: Time from harvest of prior crop to beginning of planting the current crop.

**Premises**: Includes production site(s), building(s) and immediate surrounding land.
Preventative measures: Actions taken that are intended to hinder or avert.

Producer: Person who grows product.

Product: Refers to both harvested and market produce.

Production site: Location where product is grown. Also referred to as a field.

Production site equipment: Equipment used in the field including field-washing/packing equipment (e.g., agricultural chemical, manure or commercial fertilizer applicators, irrigation pipe, pump, nozzles, tubes, fittings, tape, tractors, planters, harrows, cultivators, tillers, windrowers, spreaders, harvesters, tanks, conveyors, wiping cloths, cotton gloves, brushes, stakes [wood, metal], pallets, knives).

Production wastewater: Water remaining from the cleaning of product or equipment (e.g., flume, dump tank or wash water).

Pulp sludge: A solid residue that remains after wastewater is treated at pulp and paper mills. It is composed of input materials for making paper, which are primarily wood fibre, lime, clays, as well as excess organisms produced as part of the wastewater treatment process.

Purchasing: Buying or ordering a product.

Recall: Means for an operation to remove from further sale or use, or to correct, a marketed product (i.e., that has been sold or distributed) that may have an impact on food safety.

Receiving: Taking delivery of a product or an input that was purchased and/or selected.

Recyclables: Containers from maintenance materials, agricultural chemicals, commercial fertilizers, cleaning agents or water treatment chemicals, etc.

Re-circulated water: See “Water”.

Registered agricultural chemicals: Refers to products that have been approved under the PCP Act and that bear a Pest Control Products Number (PCP #).

Reservoir: A natural or artificial pond or lake used for collection or storage of water.

Row cover: Plastic film or material put over the crop to create a micro-climate and exclude some pests. Includes floating row covers and high and low tunnels.

Sanitary dip: Container with water and sanitizer (e.g., chlorine, quaternary ammonium, etc.).

Seedlings: Transplants, plugs.

Selecting: Obtaining or sourcing a product where it is not purchased (e.g., choosing a water source, building your own equipment).

Separate: Not on top of or underneath.

Sewage sludge: Includes municipal biosolids.

Soap: Cleaning agent used with water. Can be antibacterial or other.
Soil amendments: Ashes, gypsum and liming materials added to the soil for the purpose of improving the chemical properties (e.g., pH) of the soil.

Sorting: Separating product (e.g., edible from non-edible; removing leaves, stones, other plant debris).

SSOP: Sanitation Standard Operating Procedure; specific sanitation practices that include detailed cleaning instructions (refer to Appendix N: Sanitation Standard Operating Procedures (SSOP) – An Example).

Sticky traps: Devices used to monitor or control crawling insects/pests. Sticky traps for insects are made of heavy paper or cardboard coated with a non-repellent, sticky glue. Insects that crawl over the trap are held fast by the glue. In dusty sites, these traps may need to be replaced weekly to maintain effectiveness. To prevent dust from coating sticky traps, they can be placed inside open-ended tubes that allow pests access.

Storage: Keeping product in a pre-determined and controlled location for a period of days to months (e.g., atmosphere controlled or modified; cooled, dry, contained location); or the location where product is kept.

Storage Intermediary: Person, who is neither the producer nor the packer, who stores product.

Surface water: See “Water”.

Temperature conditioning: (Pre) cooling or heat curing.

Tertiary water: See “Water”.

Total Chlorine: See “chlorine”.

Total Coliforms: A measurement of several bacteria belonging to the family Enterobacteriaceae spp., including Escherichia coli (E. coli) and various members of the genera Enterobacter spp., Klebsiella spp. and Citrobacter spp. These bacteria are typically found as a part of the intestinal microflora of warm-blooded animals and so are associated with fecal material. In addition, some members of this group of organisms can originate from nonenteric sources.

Traceability: Permits the source of the product to be identified and maintained at any stage in the supply/distribution system.

Training: The transfer of technical and/or food safety-related information to employees. Employees include offshore, local, seasonal, part-time and management personnel. Training may take a variety of forms including on-the-job demonstrations, job shadowing, formal sessions, reading and discussing protocols or presentations.

Transportation: Includes all movement of product, both on and off the premises.

Trap Crops: A planting that attracts insects away from nearby product(s) helping to reduce economic damage to harvestable product(s).

Traps: Devices (baited or not) that pests enter and are unable to escape from. These may be used in the interior and exterior of buildings.

Vehicles: The means to transport product (e.g., personal and private carriers, trucks, flatbeds).
Visitor: Includes anyone not directly involved/employed in the operation (e.g., transportation drivers, contractors, auditors).

Wash water: See “Water”.

Waste: Refers to any item or material requiring disposal (e.g., garbage, production wastewater).

Water
  Agricultural water: Water used for irrigation and the application of agricultural chemicals and commercial fertilizers.
  Cleaning water: Includes all water except for agricultural water and is used for hydro-cooling, fluming, washing and rinsing product. It also includes water used to wash hands in hygiene facilities and for cleaning equipment, harvested product packaging materials, buildings, etc.
  Cooling water: Water or ice used to remove the field heat from a product.
  Final rinse water: Water used in the final step of the cleaning process before product is packed into market ready packaging materials (i.e., high volume spray or drench).
  Fluming water: Water used for transporting product or for the initial step of the cleaning process.
  Ground water: Water beneath the earth’s surface, often between saturated soil and rock, that supplies wells and springs.
  Hydro-cooling water: Water (and/or ice) used to remove the field heat from a product or using water during the cleaning process to remove organic material from the product.
  Municipal water: Water supplied by the local government that is potable.
  Potable water: Water that meets the parameters under the Canadian Water Quality Guidelines for Drinking Water Quality or other provincial and/or municipal drinking water quality standards (biological parameters are 0 total coliform and 0 E. coli).
  Re-circulated water: Water that is being reused.
  Surface water: Water that is exposed to the environment [e.g., ponds, streams, lakes, rivers, canals, dugouts, creeks, rain (e.g., collected from the roof)].
  Tertiary water: Reclaimed municipal wastewater that has received tertiary treatment from a municipal or local government sewage treatment plant.
  Wash water: Water used during the cleaning process to remove organic material from product (e.g., dump tanks, pits, sprays, drums).

Water sources: Ground, surface, municipal or tertiary water.

Wax: Edible surface coating that helps to prolong shelf life.
To Do List – Outstanding Items to Complete in Manual

**Instructions:** When you are completing your OFFS manual have this “To Do List” handy. If you need to make a change in your operation or are unable to check off a procedure immediately due to circumstances outside of your control (i.e., will complete the task at a later date), record the information in the appropriate section below. Once you have gone through the entire manual those areas requiring change/completion will be documented and this will save you from having to look for those items later. After you have completed the procedure, record the date, go back to the manual and check both the appropriate box there and the last column below.

<table>
<thead>
<tr>
<th>Section in Manual</th>
<th>Items Not Yet Complete</th>
<th>Item(s) Completed (✔) and Date</th>
<th>Items Checked Off in Manual (✔)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Example:</td>
<td>Portable toilets ordered – to be delivered April 12</td>
<td>✔  April 15/08</td>
<td></td>
</tr>
<tr>
<td>1. Commodity Starter Products –</td>
<td></td>
<td></td>
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<tr>
<td>1.1 Purchasing and Receiving</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>2. Premises</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.1 Production Site and Surroundings Assessment</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.2 Building Exterior and Surroundings Assessment, Cleaning, Maintenance, Repair and Inspection</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>2.3 Building Interior Assessment, Cleaning, Maintenance, Repair and Inspection</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Commercial Fertilizers, Pulp Sludge and Soil Amendments</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3.1 Purchasing and Receiving</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3.2 Application</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3.3 Storage</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>4. Manure, Compost/Compost Tea and Other By-Products</td>
<td></td>
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<tr>
<td>4.1 Purchasing and Receiving</td>
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<td>Section in Manual</td>
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<td>Item(s) Completed (✓) and Date</td>
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<tr>
<td>4.2 Application</td>
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<td></td>
</tr>
<tr>
<td>4.3 Storage</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>5. Mulch and Row Cover Materials</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>5.1 Purchasing and Receiving</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5.2 Application</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5.3 Storage</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>6. Agricultural Chemicals</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6.1 Purchasing and Receiving</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6.2 Application</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6.3 Storage</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>7. Agricultural Water</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>7.1 Source Assessment</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>7.2 Storage</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>8. Equipment</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>8.1 Purchasing, Receiving and Installation</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>8.2 Use, Cleaning, Maintenance, Repair and Inspection</td>
<td></td>
<td></td>
<td></td>
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<td>9.1 Purchasing and Receiving</td>
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<td>9.2 Use</td>
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<td>10. Waste Management</td>
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<td>11. Personal Hygiene Facilities</td>
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<td>13.2 U-Pick Operations</td>
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<tr>
<td>14. Pest Program for Buildings</td>
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<td>14.1 Control and Monitoring</td>
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<td>15.1 Water Assessment</td>
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<td>15.2 Storage</td>
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<tr>
<td>15.3 Treatment</td>
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<td>16. Ice</td>
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<td>16.1 Purchasing and Receiving</td>
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<td>16.2 Application</td>
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<tr>
<td>16.3 Storage</td>
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<td>17. Packaging Materials</td>
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<td>17.2 Use of Packaging Material</td>
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<td>17.3 Storage</td>
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<td></td>
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<td>A. Buildings Sketch (Interior Floor Plan)</td>
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<td>B. Storage Assessment</td>
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<td>D. Employee Personal Hygiene and Food Handling Practices Policy - Packinghouse/Product Storage</td>
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<td>F. Water (for Fluming and Cleaning) Assessment</td>
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<td>R. Deviations and Corrective Actions</td>
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Farm/Storage/Packinghouse Information

Note: The purpose of completing this section of the Manual is to provide reviewers (e.g., auditors) with a general overview of your operation.

Legal Operating Name: ________________________________

Name of Person(s) Responsible for the Operation: ________________________________
(Note: This person(s) becomes the producer/storage intermediary/packer referred to in this Manual.)

Address: (Physical address of office location)

Telephone: ( ) ________________________________

Cell: ( ) ________________________________

Fax: ( ) ________________________________

Email Address: ________________________________

OFFS Program Contact(s) and Contact(s) Information (if different from above): ________________________________
(Person(s) responsible for the OFFS Program)

Recall Coordinator(s) and Contact(s) Information (if different from above): ________________________________

Brief Background

Amount of land in asparagus, sweet corn, legumes and bulb and root and fruiting vegetable production (owned and rented); length of growing/packing/storing season; whom packer/storage intermediary is packing/storing for:

__________________________________________

__________________________________________

__________________________________________
**Farm/Storage/Packinghouse Description**

Describe [e.g., number of locations (production sites, packinghouses, storages, etc.)] 

Please Check and List All Applicable Items Below:

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<th>Type of Asparagus, Sweet Corn, Legumes and Bulb and Root and Fruiting Vegetable Operation:</th>
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<td>☐ Products for Processing (list): _____</td>
<td>☐ Production Site Packing into Market Ready Packaging Materials</td>
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<tr>
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<td>☐ U-Pick Operation (list products): ____________________________</td>
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<td>☐ Reduced Input (e.g., no spray, IPM): ____________________________</td>
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**Other Crops Produced:**

- ☐ ____________________________
- ☐ ____________________________
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**Livestock/Poultry Operations (specify type):**

- ☐ ____________________________
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<td>43</td>
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<td>Sorting, Grading and Packing</td>
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<td>Deviations and Crisis Management</td>
<td>Producer</td>
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1. Commodity Starter Products

RATIONALE:
Commodity starter products for asparagus, sweet corn, legumes and bulb and root and fruiting vegetables include seedlings and sets. The development of new varieties of vegetables, through conventional breeding or modern biotechnology, has the potential to create varieties with unknown chemical compositions that pose risks to human health. If new varieties are considered different enough from existing varieties they may be considered Plants with Novel Traits by the federal government and are subject to regulation. Before being grown for human consumption, a food safety assessment of these new varieties must be completed by the federal government.

1.1 Purchasing and Receiving

REQUIREMENT: Commodity starter products must be purchased and received properly to minimize chemical contamination. Plants with Novel Traits must be assessed for food safety by the federal government before being grown in Canada for food use.

PROCEDURES:
- When purchasing or selecting commodity starter products that are genetically modified [Plants with Novel Traits (PNTs)] producer purchases or selects only varieties that have been approved for use by the federal government or that have been issued a letter of no-objection by Health Canada (Refer to the CFIA website http://active.inspection.gc.ca/eng/plaveg/bio/pntvcne.asp or talk to your supplier)
- Producer receives only the commodity starter products that were purchased

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2. Premises

RATIONALE:

Direct and indirect contamination of product can occur due to previous activities on a site or activities on adjacent lands. Animals (both wild and domestic), insects and birds are potential sources of contamination to product because they may carry a variety of pathogens. Therefore, production sites must be assessed before use to ensure all biological, chemical and physical hazards are minimized.

The design and construction of both the interior and exterior of buildings is important in preventing the contamination of product. For example, improper drainage results in standing water or wet areas around facilities that can create breeding grounds for insects and other pests. Long grass and bushes around the exterior walls of buildings may also harbour pests. Pests allowed to live and breed directly outside of buildings have a greater chance of entering the buildings and contaminating the product.

2.1 Production Site and Surroundings Assessment

REQUIREMENT: Production sites must be assessed before use for biological, chemical and physical hazards due to previous use, and adjacent agricultural and non-agricultural activities.

PROCEDURES:

- Producer considers production site activities for the past five years of any site the producer is farming for the first time and assesses potential hazards. Each new site is assessed for historical use of:
  - Persistent heavy materials such as mercury, lead, etc. remaining from previous applications of fertilizers, agricultural chemicals, sewage sludge or liming materials
  - Contaminants remaining from previous non-agricultural uses (e.g., landfills, refineries, buildings)

- Annually – Producer considers production site activities and assesses potential hazards for ALL production sites. Producer checks that EACH site has NO:
  - Adjacent areas where livestock excrement, dust, aerosols or feathers may drift or leach
  - Adjacent areas where crop production inputs may drift or leach (e.g., agricultural chemicals, soil amendments, fertilizers, pulp sludge)
  - Adjacent areas where cross contamination may occur from crops with novel traits
  - Adjacent areas where non-agricultural activities contribute to air, water or soil pollution [i.e., industrial activities, roadside debris, foreign objects (e.g., glass bottles, etc.)]
  - Unusually high levels of animal and bird activity (e.g., migratory paths, nesting or feeding areas)

Note: If any of the above-noted hazards was identified, the following corrective actions are suggested as options:

- Seeking and following expert advice
- Testing soil (File under Tab: Test Results)
- Avoiding growing an edible crop
- Incorporating manure into the soil in adjacent fields
- Constructing and maintaining barriers or production site perimeters (e.g., fences, ditches, storage pits, buffer zones)
- Using scaring devices (e.g., bangers, wailers)
- Other (describe):

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<th>Forms Required</th>
<th>Producer</th>
<th>Storage Intermediary</th>
<th>Packer</th>
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<tr>
<td>A, B, G</td>
<td>Yes</td>
<td>Yes</td>
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Note: You may refer to the chart provided in Appendix K: Production Site and Agricultural Water Source Assessment to help with your assessment.

2.2 Building Exterior and Surroundings Assessment, Cleaning, Maintenance, Repair and Inspection

**REQUIREMENT** The exterior of buildings and their surroundings must be assessed for the risk of biological, chemical and physical hazards and must be cleaned, maintained, repaired and inspected to minimize sources of contamination.

Note: Agricultural chemical storage buildings are not included in this section, see Section 6.3 Storage, for requirements on storage conditions for agricultural chemicals.

**PROCEDURES:**

- Annually – Producer/storage intermediary/packer, for EACH building that is a permanent structure, assesses all of the following potential exterior hazards:
  - Each building (when in use) is located where:
    - Crop production inputs will not drift or leach (i.e., agricultural chemicals, soil amendments, fertilizers, pulp sludge or manure)
    - Non-agricultural uses are not a source of air, water or soil pollution (e.g., landfills, refineries, water treatment plant, chemical processing plant, etc.)
    - Livestock production is not a source of contamination
    - The area is not prone to flooding; there is proper drainage around the building (i.e., no standing water or wet areas)
    - Any other air, soil or water pollutants are not a source of contamination
  - Each building is designed or constructed where there is or are:
    - No areas where pests (e.g., insects, mice, birds, rats) can hide/live/feed (e.g., junk piles, long grass, bushes, garbage, unused machinery)
    - No holes/crevices/leaks (e.g., walls, windows, screens)
    - Doors that fit properly
    - Doors that can be secured (i.e., to lock storages when unsupervised)
    - Windows that can be closed OR have close-fitting screens (i.e., no gaps)

- Annually – Producer/packer, for EACH packinghouse that is NOT a permanent structure (i.e., open-air, temporary), assesses all of the following potential exterior hazards:
  - Each structure is designed or constructed where there is or are:
    - A roof or cover (e.g., tarp)
    - Proper drainage around the structure (i.e., no standing water or wet areas)
    - No areas where pests (e.g., insects, mice, birds, rats) can hide/live/feed (e.g., junk piles, long grass, bushes, garbage, unused machinery)

- Monthly (when in use) – Producer/storage intermediary/packer conducts an inspection of the exterior of buildings and completes Form (G) Cleaning, Maintenance and Repair of Buildings OR __ __

2.3 Building Interior Assessment, Cleaning, Maintenance, Repair and Inspection

**REQUIREMENT** The interior of buildings must be assessed for biological, chemical and physical hazards and must be cleaned, maintained, repaired and inspected to minimize sources of contamination.
Note: Agricultural chemical storage buildings are not included in this section, see Section 6.3 Storage, for requirements on storage conditions for agricultural chemicals.

PROCEDURES:

☐ Annually – Producer/storage intermediary/packer completes or updates Form (A) Buildings Sketch (Interior Floor Plan) OR

- Annually – Producer/storage intermediary/packer, for EACH building, assesses all of the following potential interior hazards. Each Building IS or HAS:
  - No animals, either wild or domestic (including pets), pests (e.g., rodents) or bird nests
  - Designated where livestock/poultry slaughter or meat processing activities do not occur (whether the building is in use or not)
  - Lighting that is adequate (e.g., easy to see in corners, suitable for grading) Refer to Appendix F: General Guidelines for Adequate Lighting
  - Lighting that is shatterproof or covered where product and packaging materials are handled or stored
  - Adequate drainage (i.e., floor sloped, sump pump for backup, drain covers)
  - Pipes or condensation that does not leak onto product or market ready packaging materials
  - Clean areas where product and packaging materials are handled and stored (e.g., free from garbage, spills, pests and pest droppings)
  - Walls, floors and ceilings without crevices

☐ Monthly (when in use) – Where possible (i.e., not a sealed storage), producer/storage intermediary/packer conducts a monthly inspection of the interior of buildings, and completes Form (G) Cleaning, Maintenance and Repair of Buildings OR

For Harvested and Market Product Storages

☐ Annually [prior to first time (in a season) use] – Producer/storage intermediary/packer inspects the product storage(s) and completes Form (B) Storage Assessment OR

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Confirmation/Update Log:
3. Commercial Fertilizers, Pulp Sludge and Soil Amendments

RATIONALE:

Commercial fertilizers, pulp sludge and soil amendments can potentially contaminate product with toxic matter if the incorrect types are spread (e.g., materials containing mercury, arsenic, lead, etc.).

- Commercial fertilizers are used on the premises
- Pulp sludge is used on the premises
- Soil amendments are used on the premises

If ANY of the above circles has been checked off, proceed below. If not, proceed to Section 4: Manure, Compost/Compost Tea and Other By-Products.

3.1 Purchasing and Receiving

REQUIREMENT: Commercial fertilizers, pulp sludge and soil amendments must be purchased/selected and received properly to minimize chemical contamination.

PROCEDURES:

- Producer purchases or selects:
  - Commercial fertilizers that meet applicable regulations
  - Pulp sludge that meets provincial regulations
  - Soil amendments that meet provincial regulations

- Producer receives only the commercial fertilizers and soil amendments that were purchased or selected

- Producer receives only pulp sludge that was purchased or selected according to provincial regulations

3.2 Application

REQUIREMENT: Commercial fertilizers, pulp sludge and soil amendments must be applied properly to minimize contamination.

PROCEDURES:

- Producer ensures that commercial fertilizers, pulp sludge and soil amendments are applied according to expert recommendations

- Applicator records all application details on Form (H2) Agronomic Inputs (Other) OR

----------
### 3.3 Storage

- Commercial fertilizers are stored on the premises
- Pulp sludge is stored on the premises
- Soil amendments are stored on the premises

*If ANY of the above circles has been checked off, proceed below. If not, proceed to Section 4: Manure, Compost/Compost Tea and Other By-Products.*

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<td><strong>Commercial fertilizers, pulp sludge and soil amendments must be stored in designated areas and under the proper conditions.</strong></td>
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**PROCEDURES:**

- Producer stores commercial fertilizers, pulp sludge and soil amendments:
  - Separate from product and packaging materials
  - In a covered, clean and dry location if necessary
  - With labels intact and legible if applicable
  - In a manner that maintains the integrity of the containers and its contents
  - Other (describe):

**Confirmation/Update Log:**

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4. Manure, Compost/Compost Tea and Other By-Products

**RATIONALE:**

Product may become contaminated with biological, chemical or physical contaminants if manure, compost and compost teas are not properly handled, applied or stored. It is important when purchasing manure to know the type (e.g., cow, sheep, chicken, etc.). Manure is known to carry pathogenic bacteria (e.g., *E. coli* O157:H7, *Salmonella*). These organisms can be eliminated through proper composting of manure (e.g., time, temperature) so that it is not a source of contamination to product. Presently there is little scientific information on pathogen survival when other by-products are applied in the field (e.g., seafood waste, vegetable culls). Refer to Section 23. Deviations and Crisis Management 23.2 Major Deviations and Corrective Action – Chart Section 4: Manure, Compost/Compost Tea and Other By-Products for action to take if deviations occur when purchasing/selecting/receiving compost and compost tea.

- Manure is used on the premises
- Compost/compost tea is used on the premises
- Other by-products are used on the premises

If ANY of the above circles has been checked off, proceed below.

If not, proceed to Section 5: Mulch and Row Cover Materials.

### 4.1 Purchasing and Receiving

**REQUIREMENT:** Manure, compost/compost tea and other by-products must be purchased or selected and received with knowledge of origin and handling.

**PROCEDURES:**

- Producer does NOT purchase or use sewage sludge on any production site intended for vegetable production even in rotational years

- When purchasing or selecting manure or other by-products from a supplier (e.g., company, self, neighbour), producer is aware of the type (e.g., cattle, horse or hog manure; vegetable culls; seafood waste) and its origin [i.e., produced under conditions that are not a source of chemical (e.g., heavy metals) or physical (e.g., glass) contamination]

- Producer receives only the:
  - Manure and other by-products that were purchased or selected

**Purchased Compost/Compost Tea** *(If not applicable, proceed to the next sub-section: Compost/Compost Tea Produced On-Site)*

- Producer purchases compost/compost tea from a supplier and is aware of origin [i.e., produced under conditions that are not a source of biological (e.g., pathogens), chemical (e.g., heavy metals) or physical (glass) contamination] and requests a letter of assurance

- Producer receives only compost/compost tea that was purchased along with the letter of assurance (one letter per supplier per season) (File under Tab: Letters of Assurance/Certificates)
Compost/Compost Tea Produced On-Site (If not applicable, proceed to Section 4.2: Application)

☐ Producer produces compost/compost tea under conditions that are not a source of biological (e.g., pathogens), chemical (e.g., heavy metals) or physical (glass) contamination, and records the composting procedure (See Appendix C: Composting Livestock Manure – An Example and Compost Tea Information)

☐ Producer/packer receives only the compost/compost tea that was produced following a completed composting procedure. (File procedures/records under Tab: Letters of Assurance/Certificates)

4.2 Application

**REQUIREMENT** Manure and compost/compost tea must be spread at the appropriate time to minimize contamination of product.

**PROCEDURES:**

- Producer spreads:
  - ☐ Manure only when the interval between application and harvest is greater than 120 days
  - ☐ Compost/compost tea (at any time)

☐ Producer records manure, compost/compost tea and other by-products (except cover crops/green manure) application details on Form (H2) Agronomic Inputs (Other) OR

4.3 Storage

☐ Producer stores manure on the premises
☐ Producer stores compost/compost tea on the premises
☐ Producer stores other by-products on the premises

*If ANY of the above circles has been checked off, proceed below. If not, proceed to Section 5: Mulch and Row Cover Materials.*

**REQUIREMENT** Manure, compost/compost tea and other by-products must be stored in designated areas.

**PROCEDURES:**

- Producer stores manure, compost/compost tea and other by-products separate from each other, product, market ready packaging materials, fuels, oils, chemicals and cleaning agents
- Producer stores manure and other by-products away from water sources
- Producer stores manure and compost/compost tea in a location where drifting or leaching will not be a source of contamination to product, OR in a way that protects from leaching or drifting (e.g., tarped, lagoon, barrier, etc.)

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5. Mulch and Row Cover Materials

RATIONALE:

Product may become contaminated if mulch and row cover materials are inappropriately used, handled or stored.

☐ Mulch material is used on the premises
☐ Row cover material is used on the premises

If ANY of the above circles has been checked off, proceed below.
If not, proceed to Section 6: Agricultural Chemicals.

5.1 Purchasing and Receiving

REQUIREMENT: Mulch and row cover materials must be acquired with knowledge of origin and handling.

PROCEDURES:

☐ When purchasing or selecting mulch and row cover materials from a supplier (e.g., self, neighbour, company), producer has knowledge of its origin [i.e., materials that are appropriate for intended use (e.g., from a reputable supplier, clean, free of excrement, heavy metals, glass, metal, wood preservatives, agricultural chemicals)]

☐ Producer receives only the mulch and row cover materials that were purchased

5.2 Application

REQUIREMENT: Application of mulch and row cover materials must be recorded.

PROCEDURES:

EXCEPT FOR BULB AND ROOT VEGETABLES (proceed to Section 5.3 Storage)

☐ Producer records mulch and row cover material applications (except plastic) on Form (H2)

Agronomic Inputs (Other) OR

5.3 Storage

☐ Mulch material is stored on the premises
☐ Row cover material is stored on the premises

If ANY of the above circles has been checked off, proceed below.
If not, proceed to Section 6: Agricultural Chemicals.

REQUIREMENT: Mulch and row cover material must be stored in designated areas.
**PROCEDURES:**

- Producer stores mulch and row cover materials (including reused plastic mulch and row covers) separate from product, market ready packaging materials, manure, fuels, oils, agricultural chemicals and cleaning agents

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6. Agricultural Chemicals

RATIONALE:

Production of safe products requires a non-contaminated environment. The inappropriate use, handling and storage of agricultural chemicals may result in a chemical hazard. All federal and provincial regulations must be adhered to.

☑ Agricultural chemicals are used on the premises, proceed below.
    If not, proceed to Section 7: Agricultural Water.

6.1 Purchasing and Receiving

REQUIREMENT: Agricultural chemicals of the appropriate type must be purchased and received to minimize chemical contamination of product.

PROCEDURES:

☐ Producer purchases agricultural chemicals registered for use on the applicable product in Canada or permitted under the Own Use Import Program or the Grower Requested Own Use (GROU) Program

☐ Producer purchases agricultural chemicals from licensed dealers

☒ Producer receives:
    ☑ Only the agricultural chemicals that were purchased
    ☑ Containers that are not damaged
    ☑ Containers that are clearly and properly labelled and legible (name of product, active ingredient(s), concentration, PCP#, manufacturer’s name, address and contact information and instructions for use are on the label)
    ☑ A receipt and signs the receipt (File under tab: Letters of Assurance/Certificates) OR ____________________________________________

6.2 Application

REQUIREMENT: Agricultural chemicals must be applied by the appropriate person, following label instructions.

PROCEDURES:

☒ Applicator has an applicator’s license or is certified, or is trained or supervised by a licensed person (File under Tab: Letters of Assurance/Certificates)

☒ Producer applies agricultural chemicals that are registered for use on the applicable product in Canada and not in excess of label recommendations and directions

☒ When agricultural chemicals are applied to the production site, the producer completes Form (H1) Agronomic Inputs (Agricultural Chemicals) OR ____________________________
Note: Refer to Section 8.2 Use, Cleaning, Maintenance, Repair and Inspection for rinsing and flushing application equipment. Further pest control product information is available on the Pest Management and Regulatory Agency (PMRA) website (www.hc-sc.gc.ca/ahc-asc/branch-dirgen/pmra-arla/index-eng.php) and the Crop Life Canada (www.cropro.org) MRL database.

6.3 Storage

- Agricultural chemicals are stored on the premises, proceed below.
  
  If not, proceed to Section 7: Agricultural Water.

**REQUIREMENT** Agricultural chemicals must be stored in designated areas and under the proper conditions.

**PROCEDURES:**

☐ Annually – Producer records where agricultural chemicals are stored on Form (A) Buildings Sketch (Interior Floor Plan) OR ____________________________

- Agricultural chemicals are stored:
  - In an area dedicated only to agricultural chemicals
  - In a clearly identified location (i.e., sign on door)
  - In a locked or controlled-access location
  - In a covered, clean and dry location that is temperature appropriate (e.g., to prevent chemicals from freezing)
  - With labels/identification intact and legible (name of product, active ingredient(s), concentration, PCP#, manufacturer’s name and address are on the label; the manufacturer’s contact information and the instructions for use do not need to be on the label but are readily available)
  - In a manner that maintains the integrity of the container and prevents leakage (e.g., closed bag, in a container, with a lid)

Note: Refer to Section 10.2: Storage and Disposal of Empty Agricultural Chemical Containers.

**Confirmation/Update Log:**

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7. Agricultural Water

RATIONALE:

Agricultural water is an essential element used for multiple purposes in the production of horticultural products. However, water may also be a source of biological or chemical contamination. The risk of contamination is dependent on the quality of the agricultural water source and the way in which it is stored and used to irrigate crops (e.g., drip, overhead, sprinkler, trickle).

- Agricultural water is used on the premises, proceed below.
- If not, proceed to Section 8: Equipment.
- All sources of agricultural water are municipal.
  If so, proceed to Section 8: Equipment.

7.1 Source Assessment

REQUIREMENT: Each agricultural water source must be identified, potential hazards must be assessed and preventative measures and/or corrective actions must be taken (when necessary).

Note: EACH water source used for irrigation and agricultural chemical or commercial fertilizer applications (e.g., overhead, spray, drip, trickle, furrow) must be assessed (e.g., ponds, streams, lakes, rivers, canals, creeks, springs, cisterns, reservoirs, ground, tertiary water).

PROCEDURES:

- Producer does NOT use untreated sewage water
- If purchasing or selecting tertiary water, producer purchases or selects it following provincial regulations
- If an abnormal event occurs to cause contamination of the water source (e.g., publicly announced breach of sewage system, chemical leakage), the producer does not spray or irrigate from that source

- Annually – Producer assesses all of the following potential hazards for each agricultural water source:
  - Unusually high levels of wild animal and bird activity (e.g., migratory paths, nesting or watering areas)
  - Access by livestock, domestic animals and birds
  - Recreational use (e.g., swimming area)
  - Upstream contamination sources
  - Runoff or spills from agricultural chemicals, oil, fuel, manure, etc.
  - Contamination in pipes
  - Working condition of the well (e.g., seals and well casings fit tightly, pump functioning)
  - Leaching of sunken wells by overland flooding
  - Storage of irrigation pipes where they could become contaminated by manure, pests or agricultural chemicals

Refer to the following to help with the assessment:

- There is a high risk of contamination associated with using poor quality agricultural water on fruiting vegetables
If the agricultural water is potable then there may be no risk from the source itself.

- Drip or trickle irrigation methods may reduce the risk of contamination because the water is less likely to come into direct contact with the edible portion of the product.

- Water quality varies depending on the water source. The chart below is provided to help producers assess the risk associated with their different water sources.

**Water Source** | **Level of Risk**
---|---
Municipal Water | Lowest
Well Water and Tertiary Water | Low
Pond/Reservoir/Dugout Fed by Groundwater (springs/wells) or Rainwater | Moderate
Lake | Medium
Pond/Dugout Fed by Stream, Ditch or Run-Off | High
River, Stream, Creek, Canal, Flooding | Highest

Water testing conducted early in the irrigation season may be used as an indicator of the risk associated with different water sources. Water testing may provide evidence of (or increase) a producer's due diligence. It is strongly recommended that producers test their agricultural water sources. The test will provide a general idea of the quality of the water and help to determine if possible contamination is present. Producers would test water for Total Coliforms and E. coli using an accredited lab. See Appendix G: Water Testing for examples of how to take a sample, where to take it and how to interpret the results.

**Note:** You may refer to the chart provided in Appendix K: Production Site and Agricultural Water Source Assessment to help with your assessment (and for preventative measures/corrective actions).

- After assessing the source, if the producer determines that it may be contaminated an alternate water source is used (if available).

- **If no other water source(s) are available, corrective actions are required.** The following are some options (check those that apply):
  - Construct barriers (e.g., fences, ditches, storage pits)
  - Control runoff with sod strips, grass waterways, vegetative buffers, etc.
  - Level ground to prevent runoff
  - Spread manure during dry weather or incorporate manure within 24 hours of spreading
  - Leave a manure-free protective strip at least 10 m wide around surface water sources
  - Ensure all equipment is well-maintained
  - Ensure equipment is not cleaned, maintained or drained where the water source may become contaminated
  - Ensure proper operation of sewer/septic system
  - Install aeration or filtration systems
  - Follow expert advice
  - Irrigate in the morning to increase rapid drying and reduce pathogen survival with ultra violet light
  - Allow as long a period as possible between irrigating and harvest
  - Retest water for Total Coliforms and E. coli using an accredited lab. See Appendix G: Water Testing
  - Does not irrigate
Preventative measures are also required to reduce the risk of contamination in the water source. The following are some options (check those that apply):

- Construct barriers (e.g., fences, ditches, storage pits)
- Control runoff with sod strips, grass waterways, vegetative buffers, etc.
- Level ground to prevent runoff
- Spread manure during dry weather or incorporate manure within 24 hours of spreading
- Leave a manure-free protective strip at least 10 m wide around surface water sources
- Ensure all equipment is well-maintained
- Ensure equipment is not cleaned, maintained or drained where the water source may become contaminated
- Ensure proper operation of sewer/septic system
- Install aeration or filtration systems
- Follow expert advice
- Irrigate in the morning to increase rapid drying and reduce pathogen survival with ultra violet light
- Allow as long a period as possible between irrigating and harvest
- Test water for chemicals if you know of a particular problem (e.g., agricultural chemical spill where you know what chemical was spilled) and if the test is available
- Test water for Total Coliforms and *E. coli* using an accredited lab. See Appendix G: Water Testing
- Does not irrigate

7.2 Storage

- Producer stores agricultural water, proceed below.
  If not, proceed to Section 8: Equipment.

**REQUIREMENT**: Tanks, containers or cisterns used to store agricultural water must not be a source of contamination to water or product.

**PROCEDURES**:

- Annually - Producer records location of water storage tank/container/cistern on Form (A) Buildings Sketch (Interior Floor Plan) OR

- Prior to first use (in a season) – Producer:
  - Cleans the tank, container or cistern used to store water (e.g., power washes, sanitizer)
  - Follows instructions in Appendix H: Cleaning and Treating Cisterns – An Example OR

  OR

  - Tests water for Total Coliforms and *E. coli* using an accredited lab (File under Tab: Test Results) See Appendix G: Water Testing

- Producer ensures the tank, container or cistern has a lid, is free from rust and is closed when not in use

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8. Equipment

RATIONALE:

A good agricultural practice is to clean and maintain production site, packinghouse and storage equipment to reduce the potential for biological, chemical (residues) and physical (e.g., metal, glass, plastic, wood) contamination. The appropriate cleaning methods and materials will depend on the type of equipment and the nature of the product. Procedures may include the removal of debris from equipment surfaces, application of soaps/detergents, scrubbing/friction, rinsing with water, and where appropriate, disinfection/sanitization. When required, equipment must be calibrated to ensure accurate application and delivery.

8.1 Purchasing, Receiving and Installation

Note: This section includes both new and current equipment.

**REQUIREMENT** Equipment must be purchased or built so that its design, construction and installation are not a source of contamination to product.

PROCEDURES:

Production Site Equipment

- Producer ensures that calibration instructions are received with equipment or are written and made available (File under Tab: Calibration Instructions OR [File]). If manufacturer’s instructions are not available, refer to Appendix E: Agricultural Chemical Application Equipment Calibration - An Example

- Producer ensures that design and construction of production site equipment that may have an impact on food safety (e.g., knives, cutting blade of the harvester, cultivator/sprayer panels that touch product, field-packing equipment surfaces), will not be a source of contamination to the product. All equipment and components that come into direct contact with product:
  - Have food contact surfaces that are easy to clean
  - Are easily accessible for cleaning and maintenance

- Producer/packer receives only the equipment that was purchased or selected

Building Equipment

- Annually – Producer/storage intermediary/packer records where equipment is located/installed on Form (A) Buildings Sketch (Interior Floor Plan) OR

- Producer/storage intermediary/packer ensures that calibration instructions are received with equipment or are written and made available (File under Tab: Calibration Instructions OR [File]) (e.g., for scales to weigh agricultural chemicals, water treatment equipment)

- Producer/storage intermediary/packer ensures that design and construction of building equipment that may have an impact on food safety (e.g., packing and cutting surfaces, knives), will not be a source of contamination to product. All equipment and components that come into direct contact with product:
- Have food contact surfaces that are easy to clean.
- Are easily accessible for cleaning and maintenance.
- Are made of non-porous surfaces (e.g., metal, stainless steel, puckboard, rubber).
- Are equipped with shatterproof lights (if applicable), or are covered (e.g., prevent glass from falling onto product or packaging material) (e.g., packing line, forklift, bin pilers).

- Producer/storage intermediary/packer receives only the equipment that was purchased or selected.

- When installing equipment (e.g., the packing line), producer/storage intermediary/packer ensures that the equipment is installed with sufficient space between walls, floors and other equipment to allow easy access for cleaning and maintenance.

- Producer/storage intermediary/packer ensures that:
  - If catwalks are located above packing lines or areas where market product is handled or stored, or where market ready packaging materials are stored, they are protected and have kick plates and solid floors (e.g., rubber mats) to prevent contamination of product.
  - Barriers are in place to eliminate unauthorized access to equipment (e.g., walls, doors, ropes, signs). Refer to Section 13.1 Visitor Protocols.

8.2 Use, Cleaning, Maintenance, Repair and Inspection

**REQUIREMENT**

- Equipment use must not contribute to the contamination of product.
- Equipment must be properly cleaned, maintained, repaired and inspected.

**PROCEDURES:**

**Production Site Equipment**

- Equipment is not used (whether in use or not) for livestock/poultry slaughter or meat processing activities.

- Before each use of production site equipment that comes into direct contact with product or that may have an impact on food safety, producer conducts a general inspection and ensures the equipment does not contribute to the contamination of product (e.g., checks for leaks, broken, corroded or damaged parts, cleanliness).

- Weekly (at a minimum when in use) – Producer/packer records the results of the inspection on Form (I) Equipment Cleaning, Maintenance and Calibration OR ________

**EXCEPT FOR BULB AND ROOT VEGETABLES** (proceed to FOR ALL PRODUCTS below)

- Weekly (at a minimum when in use) – Producer ensures that production site equipment in direct contact with product (e.g., mechanical harvester blade, conveyer belt) is clean by (choose at least one of the following options):

  **Cleaning Procedure**
  - Washing with (choose at least one of the following options):
    - Water and friction (e.g., pressure wash, wiping, scrubbing)
    - Water and a sanitizer (e.g., chlorine, quaternary ammonium)
    - Water and soap
    - Dry cleaning (e.g., broom, brushes, air)
Describe your step-by-step cleaning instructions [include any soaps or sanitizers, concentrations and equipment used (refer to Appendix B: Chlorination of Water for Fluming and Cleaning Fresh Fruits and Vegetables and Cleaning Equipment – An Example, for examples of chlorine solutions for equipment cleaning and Appendix N: Sanitation Standard Operating Procedures (SSOP) – An Example)]:

1. 

2. 

3. 

4. 

5. 

6. 

7. 

8. 

[Filling in the above description completes your Sanitation Standard Operating Procedure (SSOP) for equipment cleaning.]

FOR ALL PRODUCTS

- Hand-held cutting and trimming tools are inspected daily when in use for damaged or broken tips
- Hand-held cutting and trimming tools are cleaned:
  - Daily prior to use
  - Using water with friction; water and soap; or water and a sanitary dip that is changed prior to use [e.g., quaternary ammonium, chlorine (refer to Appendix B: Chlorination of Water for Fluming and Cleaning Fresh Fruits and Vegetables and Cleaning Equipment – An Example, for examples of chlorine concentrations for sanitary dips)] OR (describe cleaning procedure:)

  ____________________________________________________
  ____________________________________________________
  ____________________________________________________

- Weekly - Producer records cleaning of equipment in direct contact with product on Form (I) Equipment Cleaning, Maintenance and Calibration OR ____________________________________________

- Knives are not retractable (e.g., boxboard cutters, retractable utility knives)
- Scales are cleaned between uses if the same scale is used to weigh product and agricultural chemicals
- Agricultural chemical application equipment is rinsed or flushed according to label instructions when applying agricultural chemicals (e.g., on a crop for which the previous chemical used is not registered)

- Agricultural chemical application equipment is NOT cleaned, used for mixing, maintained, rinsed or flushed where water source(s) or the production site may become contaminated

- Backflow prevention devices or other devices are used when filling agricultural chemical application equipment to prevent backflow of agricultural chemicals into water sources (refer to Appendix O: Examples of Backflow Prevention During Mixing of Agricultural Chemicals)

**Building Equipment (including equipment within open-air, temporary packing structures)**

- Equipment is not used (whether in use or not) for livestock/poultry slaughter or meat processing activities

- Before each use of building equipment, producer/storage intermediary/packer conducts a general inspection and ensures the equipment does not contribute to the contamination of product (e.g., checks for leaks, broken, loose, corroded or damaged parts, chipping paint, rust, rotting wood, cleanliness)

- Weekly (at a minimum when in use) – Producer/storage intermediary/packer inspects equipment in direct contact with product (e.g., grading table, packing line, buncher, baggers), or that may have an impact on food safety for proper functioning (e.g., checks for faulty or loose parts). Producer/storage intermediary/packer records the inspection on Form (I) Equipment Cleaning, Maintenance and Calibration OR

**Cleaning Procedure (choose at least one of the following options):**

- Washing with (choose at least one of the following options):
  - Water with friction (e.g. pressure wash, wiping, scrubbing)
  - Water and a sanitizer (e.g., chlorine, quaternary ammonium)
  - Water and soap

- Dry cleaning (e.g., broom, brushes, air)

  Describe your step-by-step cleaning instructions [include any soaps or sanitizers, concentrations and equipment used (refer to Appendix B: Chlorination of Water for Fluming and Cleaning Fresh Fruits and Vegetables and Cleaning Equipment – An Example for examples of chlorine solutions for equipment cleaning and Appendix N: Sanitation Standard Operating Procedures (SSOP) – An Example):

  1. 
  2. 
  3. 
  4. **
5. 

6. 

7. 

8. 

[Filling in the above description completes your Sanitation Standard Operating Procedure (SSOP) for equipment cleaning.]

☐ Weekly – Producer/storage intermediary/packer records cleaning of equipment in direct contact with product on Form (I) Equipment Cleaning, Maintenance and Calibration OR ____________________________

☐ Weekly: 

☐ Knives are not retractable (e.g., boxboard cutters, retractable utility knives)

☐ Scales are cleaned between uses if the same scale is used to weigh product and agricultural chemicals

EXCEPT FOR BULB AND ROOT AND FRUITING VEGETABLES (proceed to Section 8.3 Calibration)

☐ Hand-held cutting and trimming tools are inspected daily when in use for damaged or broken tips

☐ Hand-held cutting and trimming tools are cleaned:

☐ Daily prior to use

☐ Using water with friction; water and soap, or water and a sanitary dip that is changed prior to use [e.g., quaternary ammonium, chlorine (refer to Appendix B: Chlorination of Water for Fluming and Cleaning Fresh Fruits and Vegetables and Cleaning Equipment – An Example for examples of chlorine concentrations for sanitary dips)] OR (describe cleaning procedure:)

_________________________________________________________________

_________________________________________________________________

_________________________________________________________________

☐ Daily - Producer/packer records cleaning of knives in direct contact with product on Form (I) Equipment Cleaning, Maintenance and Calibration OR ____________________________

8.3 Calibration

REQUIREMENT: An effective calibration program must be followed for all equipment requiring calibration.

PROCEDURES:
Production Site Equipment

- At the start of the season, when inspection results indicate a need, when key components are replaced (e.g., sprayer nozzles, belts or sprockets are changed) and/or if tractor speeds are adjusted, producer calibrates production site equipment as per manufacturer's recommended calibration procedures. If manufacturer’s procedures are not available refer to Appendix E: Agricultural Chemical Application Equipment Calibration - An Example.

- Producer calibrates the following production site equipment (check all that apply; if not applicable, proceed to the next sub-section: Building Equipment):
  - Agricultural chemical applicator (e.g., sprayer nozzles, seed treaters, granular/liquid applicator, etc.)
  - Spreader (e.g., manure, fertilizer)
  - Scales (if used to weigh agricultural chemicals)

- Producer records the calibration activity on Form (I) Equipment Cleaning, Maintenance and Calibration OR Building Equipment

Building Equipment

- At the start of the season, or when inspection results indicate a need, or when key components are replaced (e.g., belts or sprockets are changed), producer/storage intermediary/packer calibrates the equipment as per manufacturer’s recommended calibration procedures.

- Producer/storage intermediary/packer calibrates the following building equipment (check all that apply; if not applicable, proceed to Section 8.4: Storage):
  - Chlorinator
  - pH meter (if used to verify water treatment)
  - ORP meter (if used to verify water treatment)
  - Thermometers (if used to verify internal temperature of product and water)
  - Scales (if used to weigh agricultural chemicals)
  - Other (specify): 

- Producer/storage intermediary/packer records the calibration activity on Form (I) Equipment Cleaning, Maintenance and Calibration OR 8.4 Storage

8.4 Storage

**REQUIREMENT** Equipment must be stored in designated area(s) so that it will not contribute to the contamination of product.

**PROCEDURES:**

- Producer stores production site equipment (when not in use) separate from product, water sources and market ready packaging materials

- Producer/storage intermediary/packer stores building equipment (when not in use) in a manner that prevents leakage of fuel, oil, gases, etc. from equipment coming into contact with product, water sources and market ready packaging materials

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Combined Vegetable Producer, Storage Intermediary and Packer On-Farm Food Safety Manual

VERSION 4.0

2010
9. Cleaning and Maintenance Materials

RATIONALE:

Cleaning and maintenance materials can be a source of chemical and physical contamination if the proper materials and procedures are not used.

9.1 Purchasing and Receiving

**REQUIREMENT** Cleaning and maintenance materials must be properly purchased and received to ensure the appropriate type for use.

PROCEDURES:

- When purchasing or selecting cleaning and maintenance materials that come into direct contact with product (including materials used on food contact surfaces), producer/storage intermediary/packer purchases or selects materials that were manufactured with ingredients that are appropriate for their intended use.

- Producer/storage intermediary/packer receives only the cleaning and maintenance materials that were purchased or selected and verifies that the label contains the name of product, active ingredient(s), concentration and the manufacturer’s name and address; the manufacturer’s contact information and the instructions for use do not need to be on the label but are readily available.

**Note:** For materials, refer to Appendix D: Reference Lists: Packaging Materials, Inks, Lubricants, Maintenance Materials, Sanitizers, Water Treatment Aids and Food and Incidental Additives.

9.2 Use

**REQUIREMENT** Cleaning and maintenance materials must be used so as not to be a source of contamination to product.

- When using cleaning and maintenance materials, producer/storage intermediary/packer:
  - Mixes materials by following the instructions for use and the concentration guidelines.
  - Uses the appropriate material for its intended use.
  - Follows the instructions for use during the application process.

**Note:** Refer to Appendix B: Chlorination of Water for Fluming and Cleaning Fresh Fruits and Vegetables and Cleaning Equipment - An Example, for examples and information on using chlorine to sanitize equipment.

9.3 Storage

**REQUIREMENT** Cleaning and maintenance materials must be stored in designated areas and under proper conditions.

- Producer/storage intermediary/packer stores cleaning and maintenance materials:
  - Separate from product, equipment, waste, agricultural chemicals and market ready packaging materials.
  - In a clean and dry location.
With labels/identification intact and legible [name of product, active ingredient(s), concentration and the manufacturer’s name and address are on the label; the manufacturer’s contact information and the instructions for use do not need to be on the label but are readily available]

In a manner that maintains the integrity of the container/contents and prevents leakage (e.g., closed bag, in a closed container, with a lid)

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10. Waste Management

RATIONALE:

Proper waste management is required to prevent biological, chemical or physical contamination of your premises (e.g., culls left to rot in a pile near a building can attract pests).

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10.1 Storage and Disposal of Garbage, Recyclables and Compostable Waste

**REQUIREMENT**

Areas for garbage, recyclables and compostable waste (when applicable) must be identified, and all waste must be stored and disposed of in a manner to minimize contamination.

**PROCEDURES:**

- Producer/storage intermediary/packer provides dedicated containers for waste that are:
  - In the appropriate areas/rooms (e.g., lunchroom, washroom, packinghouse, production site)
  - Separate from product, water sources and market ready packaging materials
  - Designated or labelled for each applicable type of waste (i.e., garbage, recyclables, compost, etc.)
  - Covered where pest or animal intrusion may be a problem
  - Of sufficient quantity and size
  - Cleaned thoroughly at least monthly (e.g., pressure washed, scrubbed, change plastic liners) in an area separate from product and market ready packaging materials

- Producer/storage intermediary/packer disposes of waste as soon as the container is full (or before) or as frequently as required to avoid attracting pests (e.g., flies, rodents)

10.2 Storage and Disposal of Empty Agricultural Chemical Containers

**REQUIREMENT**

Empty agricultural chemical containers must be stored and disposed of in a manner that minimizes the potential for chemical contamination of product and the premises.

**PROCEDURES:**

- Producer does not reuse empty agricultural chemical containers for any purpose, as prescribed by the Pest Control Products Act and Regulations
- Producer triple rinses containers and empties the rinsate into the applicator tank
- Producer stores empty agricultural chemical containers:
  - Separate from product, water sources and market ready packaging materials
  - In a designated or labelled area/container
  - Producer disposes of empty agricultural chemical containers by following applicable federal, provincial, territorial and municipal regulations for disposal of empty containers

10.3 Disposal of Production Wastewater and Waste from Toilets and Hand Washing Facilities

**REQUIREMENT**

Production wastewater and waste from toilets and hand washing facilities must be disposed of in a manner that minimizes biological and chemical contamination of product, water sources and the premises.
PROCEDURES:

- Producer/storage intermediary/packer does not dispose of waste from toilets and hand washing facilities in the production site
- Producer/storage intermediary/packer disposes of waste from toilets in a manner that prevents contamination of packaging materials, product, water sources, compost and other by-products
- Producer/storage intermediary/packer disposes of waste from toilets (choose at least one of the following):
  - Into a septic system or municipal sewer system
  - By contracting with a portable toilet company or cleaning service
  - Other (specify where and how waste is disposed of):
    Describe: __________________________________________
    __________________________________________
- Producer/storage intermediary/packer disposes of waste from hand washing stations in a manner that prevents contamination of packaging materials, product, water sources, compost and other by-products
- Producer/storage intermediary/packer disposes of waste from hand washing stations (choose at least one of the following):
  - Into a septic system or municipal sewer system
  - By contracting with a portable toilet company or cleaning service
  - Other (specify where and how waste is disposed of):
    Describe: __________________________________________
    __________________________________________
- Producer/storage intermediary/packer disposes of production wastewater in a manner that prevents contamination of packaging materials, product, water sources, compost and other by-products
- Producer/storage intermediary/packer disposes of production wastewater by (specify where and how wastewater is disposed of):
  Describe: __________________________________________
  __________________________________________

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11. Personal Hygiene Facilities

RATIONALE:
Humans may be a source of biological contamination (e.g., Hepatitis A, Salmonella, *E. coli* O157:H7) especially if unable to properly wash their hands. Therefore, it is important to provide personal hygiene facilities and to keep them well maintained.

11.1 Facilities

| REQUIREMENT | Sufficient personal hygiene facilities must be available. All facilities must be accessible, properly stocked, cleaned and well-maintained. |

PROCEDURES:

In the Production Site

- Personal hygiene facilities are provided for employees who are in the production site and include:
  - Washrooms:
    - 1 toilet per 35 employees
    - Toilet(s) (portable and non-portable) located so as not to be a source of contamination to water sources and product
    - On-site toilets [may be accessed through transportation provided by producer/packer/other (e.g., employee vehicle)]
    - Fully equipped (i.e., garbage container and toilet paper)

- Personal hygiene facilities are provided for those employees handling product in the production site and include:
  - Properly stocked hand washing facilities *(choose at least one of the following)*:
    - Hot and/or cold running *potable* water (with a receptacle to collect wastewater), disposable paper towels, soap and a garbage container
      **OR**
    - Hand wipes or water to remove soil from hands AND hand sanitizer AND a garbage container

    **AND**
    - All personal hygiene facilities have hand washing signs with understandable instructions (e.g., appropriate language for employees, pictograms) Refer to Appendix I: Hand Washing Sign Templates

- Weekly (while in use) and daily (during the peak season) – Producer/packer cleans and maintains the personal hygiene facilities and records the activity on Form (J) Cleaning and Maintenance – Personal Hygiene Facilities

In the Packinghouse/Product Storage *(If not applicable, proceed to the sub-section: Other Facilities in the Production Site and Building(s))*

- Annually – Producer/storage intermediary/packer records all locations of personal hygiene facilities on Form (A) Buildings Sketch (Interior Floor Plan)

- Storage intermediary/packer provides personal hygiene facilities in the packinghouse/product storage including:
 Properly stocked hand washing facilities (choose at least one of the following):

- Hot and/or cold running potable water (with a receptacle to collect wastewater), disposable paper towels, soap and a garbage container

  OR

- Hand wipes or water to remove soil from hands AND hand sanitizer AND a garbage container

  AND

- All personal hygiene facilities have hand washing signs with understandable instructions (e.g., appropriate language for employees, pictograms) Refer to Appendix I: Hand Washing Sign Templates

Washrooms:

- In the packinghouse/product storage

  OR

- In the immediate vicinity of the packinghouse/product storage (e.g., portable toilet, packer's residence, bunkhouse)

Washrooms include:

- 1 toilet per 35 employees
- Fully equipped facilities (i.e., garbage container and toilet paper)
- If the washroom is in the vicinity of the packinghouse/product storage, describe where it is located:

Weekly (while in use) and daily (during the peak season) – Storage intermediary/packer cleans and maintains the personal hygiene facilities and records the activity on Form (J) Cleaning and Maintenance – Personal Hygiene Facilities OR

Other Facilities: In the Production Site and Building(s) (e.g., lunchroom, break area)

- Producer/storage intermediary/packer provides:
  - Fully stocked first aid kits
  - Waterproof covering for bandaged wounds on hands (e.g., rubber gloves)

- Producer/storage intermediary/packer provides a dedicated storage area for personal effects separate from product handling areas and washrooms

- Producer/storage intermediary/packer provides a dedicated lunchroom/break area separate from product handling areas

- Producer/storage intermediary/packer ensures employees remove working effects prior to entering washrooms and before breaks (e.g., reusable gloves/aprons)

- Producer/storage intermediary/packer ensures employees store working effects in a designated location separate from smoking areas and surfaces where food is prepared or eaten

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12. Employee Training

RATIONALE:

Employees must be trained on good personal hygiene practices and safe product handling to help prevent the biological contamination of product. Job-specific training is also important to ensure food safety related practices are adhered to.

12.1 Employee Training

REQUIREMENT: All employees must receive training on their role in food safety, food handling, personal hygiene practices, bio-security and any other area related to food safety for their job. Senior management must demonstrate its commitment to determining and providing, in a timely manner, all the resources needed to implement and improve the processes of the food safety system.

PROCEDURES:

- Annually – Producer/storage intermediary/packer assigns a person responsible for overseeing employee training

- Annually – Producer/storage intermediary/packer uses the following Employee Personal Hygiene and Food Handling Practices Policy Forms for training (check those that are applicable):
  - Form (C) Employee Personal Hygiene and Food Handling Practices Policy – Production Site
  - Form (D) Employee Personal Hygiene and Food Handling Practices Policy – Packinghouse/Product Storage

- The person responsible provides training to employees in direct contact with product/packaging materials/food contact surfaces:
  - To all employees at the beginning of each season
  - To new employees
  - As a refresher to reinforce good practices (i.e., as a result of non-conformances or mid-way through the season)
  - To provide feedback from an audit, or information on new techniques, new science or other technical findings

- Person responsible provides training and training materials in a language and comprehension level applicable to employee(s)

- Person responsible records employee personal hygiene and food handling practices training activities and employees’ attendance on Form (K) Training Session OR __________________________

- Producer/storage intermediary/packer observes employees for compliance with the personal hygiene and food handling practices policy

- Producer/storage intermediary/packer trains employees on minor and major food safety deviations (Refer to Section 23: Deviations and Crisis Management)
• Producer/storage intermediary/packer provides job-related training to employees performing tasks that could lead to biological, chemical or physical contamination of product (check those that are applicable):
  □ Calibration of production site equipment
  □ Calibration of building equipment
  □ Use of cleaning and maintenance materials (including water treatment chemicals)
  □ Production site equipment cleaning and maintenance procedures (e.g., cutting and trimming tools, knives)
  □ Building equipment cleaning and maintenance procedures
  □ Record keeping procedures (i.e., forms applicable to job)
  □ Application of agronomic inputs
  □ Harvesting procedures
  □ Sorting, grading and packing procedures

12.2 Employee Illness

**REQUIREMENT**  Producer/storage intermediary/packer must be aware of and know how to manage the risks associated with illnesses transferable to food. All employees must be informed of their role in the potential transfer of illness to food.

**PROCEDURES:**

□ Producer/storage intermediary/packer abides by appropriate legislation (e.g., human rights, privacy, employment standards) and producer/packer policies (written and verbal)

□ Producer/storage intermediary/packer is aware that there are illnesses transferable to food (e.g., Hepatitis A, Salmonella, *E. coli* O157:H7)

□ Producer/storage intermediary/packer informs employees to see a doctor if they are ill

□ Producer/storage intermediary/packer is alert to signs of employee illness, and encourages those employees to seek medical attention as soon as possible

□ If producer/storage intermediary/packer is advised that an employee has an illness transferable to food (e.g., Hepatitis A, Salmonella, *E. coli* O157:H7), producer/storage intermediary/packer seeks advice, guidance and collaboration with their local public health authority

□ Producer/storage intermediary/packer keeps all records confidential, including copies of correspondence, doctor's notes, etc. in a secure location that is not accessible to unauthorized people

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13. Visitor Policy

RATIONALE:
Restricting visitors from areas where product or market ready packaging materials are handled or stored helps to prevent contamination. Controlling visitor access to other areas such as agricultural chemical storages is for their own safety as well as the prevention of chemical contamination of product (e.g., carrying chemicals on their feet into storages).

13.1 Visitor Protocols

REQUIREMENT: Visitors must adhere to protocols when on the premises so as not to be a source of contamination.

PROCEDURES:
- Producer/storage intermediary/packer determines controlled-access areas within the building(s) including areas where harvested and market product, market ready packaging materials and agricultural chemicals are handled or stored, and controls access to those designated areas (e.g., puts up signs, walls). Refer to Appendix J: Controlled Access Area Sign Templates
- Producer/storage intermediary/packer accompanies or designates a person to accompany first time visitors entering controlled-access areas
- Producer/storage intermediary/packer ensures visitors are informed of and understand the visitor policy on Form (L) Visitor Sign-In Log OR
- Producer/storage intermediary/packer or designated person ensures all visitors entering controlled-access areas sign in using Form (L) Visitor Sign-In Log OR

13.2 U-Pick Operations

☐ U-pick is available on the premises, proceed below.
If not, proceed to Section 14: Pest Program for Buildings.

REQUIREMENT: U-pick customers must not be a source of product contamination.

PROCEDURES:
- Producer ensures U-pick customers have access to fully-equipped and properly stocked personal hygiene facilities (Refer to Section 11: Personal Hygiene Facilities for requirements)
- Before harvesting, U-pick customers are provided with instructions (verbal, written or visual):
  - To use personal hygiene facilities while in the production site
  - To wash or sanitize hands before picking
  - To harvest into clean containers
  - To remain in the designated harvesting area
  - To touch only the product they plan to purchase
  - That pets are not allowed in the U-pick area
  - To dispose of garbage in dedicated container(s)

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14. Pest Program for Buildings

RATIONALE:

Pests such as rodents, birds and insects are potential sources of contamination to product as they may carry a variety of pathogens. The use of traps, chemicals, tape or bait, and monitoring these continually can be effective in controlling pests.

14.1 Control and Monitoring

REQUIREMENT: An effective pest program must be in place for the exterior and interior of buildings to monitor and control pests.

Note: This section does not apply to stand-alone agricultural chemical storage buildings.

PROCEDURES

☐ Producer/storage intermediary/packer completes pest risk assessment for the interior and exterior of buildings by reviewing Sections 2.2 Building Exterior and Surroundings Assessment, Cleaning, Maintenance, Repair and Inspection and 2.3 Building Interior Assessment, Cleaning, Maintenance, Repair and Inspection of the Manual and Form (G) Cleaning, Maintenance and Repair of Buildings OR

☐ Producer/storage intermediary/packer prevents nesting of birds on the interior and exterior of buildings

☐ Producer/storage intermediary/packer does NOT allow animals, including pets, into buildings

● Producer/storage intermediary/packer, if using traps, ensures that:
  ☐ They are flush against the wall
  ☐ If using bait inside buildings, it is in a trap from which rodents cannot escape (e.g., tin cat, iron cat, ketch-all)
  ☐ Pest control products in bait or baited traps are registered for use in Canada
  ☐ They are set, at a minimum, on the inside of each entrance (doorways) on both sides (i.e., two traps per door)

! ☐ Producer/storage intermediary/packer adheres to a pest control and monitoring program

(You MUST choose one of the two options listed on the following page and complete the associated sub-bullets):
### Third Party Pest Program

- **Producer/storage intermediary/packer** hires a licensed third party pest control company to monitor buildings (when in use). The company provides the producer/storage intermediary/packer with:
  - A contract/agreement/letter of assurance showing company’s name and the applicator’s license number
  - A written pest control manual detailing the procedures, pest control products used, PCP number, frequencies (minimum of once monthly) and methods used

- The company ensures that:
  - Bait (unless inside a trap) is not used in the interior of buildings
  - Bait is not in contact with product
  - Pest control products are registered in Canada for this use and are used according to label directions
  - All pest control devices are clearly numbered/labelled/identified
  - The location of building exterior and interior pest control devices is recorded and provided to the producer/storage intermediary/packer
  - All leftover bait, damaged traps, used glue boards and pests are disposed of in a sealed container and placed in the garbage
  - A record of detailed findings and suggested control measures are provided after each scheduled visit

- After each visit, producer/storage intermediary/packer **reviews the record left by the company and signs the record for confirmation of activities**

- **Producer/storage intermediary/packer** files all records under Tab: Third Party Pest Control Records OR ________________

- **Annually - Producer/storage intermediary/packer** reviews the company’s program (procedures, numbering of devices, monitoring frequency, etc.) for effectiveness

### Self-Managed Pest Program

- **Producer/storage intermediary/packer** implements a self-managed pest program. Producer/storage intermediary/packer ensures that:
  - Bait (unless inside a trap) is not used in the interior of buildings
  - Bait is not in contact with product
  - Pest control products are registered in Canada for this use and used according to label directions
  - All pest control devices are clearly numbered/labelled/identified
  - The location of building exterior and interior pest control devices is recorded on Form (A) Buildings Sketch (Interior Floor Plan) OR ________________

- **All leftover bait, damaged traps, used glue boards and pests are disposed of in a sealed container and placed in the garbage**

- **After handling bait, devices, or disposing of pests, proper hand washing techniques are followed**

- **Producer/storage intermediary/packer** records PCP # on Form (E) Pest Control for Buildings OR ________________

- **Monthly (when in use) - Producer/storage intermediary/packer** monitors the pest program and records findings on Form (M) Pest Monitoring for Buildings OR ________________

- **Annually - Producer/storage intermediary/packer** reviews the company’s program (procedures, numbering of devices, monitoring frequency, etc.) for effectiveness

- **Monthly (when in use) - Producer/storage intermediary/packer** looks for effectiveness in pest populations

- **If a persistent problem, pattern or increases in pest populations is observed, the producer/storage intermediary/packer takes corrective action and/or seeks expert advice on alternative control measures**

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15. Water (for Fluming and Cleaning)

**Rationale:**
Water may be used in an operation for a number of different reasons, using a variety of practices. It is important to assess the quality of the water as it may be a source of biological or chemical contamination. When warm products (i.e., tomatoes) are submerged in cold water, water can be drawn inside the product. Water quality and temperature are important to maintain any time products such as tomatoes are submerged in water because contamination inside the product cannot be washed off.

- Water is used for hydro-cooling, cooling, fluming, washing or rinsing of product
- Water is used for cleaning equipment, containers, buildings, etc.
- Water is used in personal hygiene facilities for hand washing

If ANY of the above circles has been checked off, proceed below. If not, proceed to Section 16: Ice.

### 15.1 Water Assessment

**Requirement:** Water source must be identified and potential hazards assessed. The required preventative measures must also be determined and implemented to prevent biological contamination (pathogenic bacteria, parasites, viruses) and chemical contamination.

**Procedures:**
- Producer/storage intermediary/packer never uses:
  - Untreated sewage water
  - Tertiary water
- If an abnormal event occurs to cause contamination of water (e.g., chemical leakage, leaching of well by overland flooding, municipal boil water advisory), the producer/storage intermediary/packer does not use the water until remediation is possible to eliminate the contaminant or testing [if possible i.e. contaminant (e.g. agricultural chemical) is known and tests are available] indicates the water is safe to use

- **Annually** – By completing or updating Form (F) Water (for Fluming and Cleaning) Assessment OR producer/storage intermediary/packer:
  - Identifies the water sources
  - Describes the intended use of each water source
  - Describes the method of application
  - Assesses the potential hazards for each source considering its use
  - Determines the appropriate action or preventative measures needed to control the hazards

**Note:** To assist with the assessment, the following MUST be adhered to:
Private Well Water (If not applicable, proceed to the next sub-section: Municipal Water)

- At least twice annually (once prior to use and at least once more during the season to ensure water potability is being maintained) – If water is from a private well, producer/storage intermediary/packer tests the well water for Total Coliforms and E. coli using an accredited lab to ensure that the well water is potable (meets provincial/municipal standards) (File under Tab: Test Results) Refer to Appendix G: Water Testing

- Producer/storage intermediary/packer ensures the water sample is taken from the tap closest to the water source (unless water is being treated, in which case the sample is taken after treatment)

Municipal Water (If not applicable, proceed to the next sub-section: Surface Water)

- If water is provided by the municipality, the producer/storage intermediary/packer receives notification if the supply becomes contaminated along with the appropriate treatment method(s)

Surface Water (If not applicable, proceed to the next sub-section: Water for Hydro-cooling, Cooling, Fluming and Washing Product)

- If water is from a surface water source, the producer/storage intermediary/packer:
  - Follows a water treatment program to make it potable as per Section 15.3 Treatment below
  - At least twice annually (once prior to use and at least once more during the season to ensure water potability is being maintained) – tests the treated water for Total Coliforms and E. coli using an accredited lab to ensure that the treated water is potable (meets provincial/municipal standards) (File under Tab: Test Results) Refer to Appendix G: Water Testing

Water for Hydro-cooling, Cooling, Fluming and Washing Product (If not applicable, proceed to the next sub-section: Final Rinse Water)

- Water used to fill or replenish flumes, hydro-coolers, dump tanks, buckets, drums or pits is from a potable source

- Water used for fluming, washing, cooling or hydro-cooling is kept potable if this is the final water in contact with product (i.e., there is no final rinse) (check only if applicable)

- FOR MELONS ONLY – If melons are washed, water is kept potable at all times; if potable water is not available, melons are kept dry

- FOR TOMATO PACKERS ONLY (if not applicable, proceed to the next sub-section: Final Rinse Water) – If water potability is not maintained and tomatoes are immersed in water, packer ensures that the tomatoes (inside core temperature) are at least 5.5°C or 10°F colder than the water temperature (i.e., water temperature is at least 5.5°C or 10°F warmer than the tomatoes) and records this activity on Form (N2) Water Temperature Control and Monitoring OR Refer to Appendix L: Temperature Monitoring For Internal Product And Water Temperature and Thermometer Use – An Example for instructions on how to take the internal temperature of tomatoes

Refer to the following to help with the assessment:

1. Tomatoes coming directly from the production site may need to have the heat removed
2. Tomatoes coming directly out of cold storage may not present a risk
3. Water that is kept potable does not present a risk
4. Water may be warmed to ensure the water is at least 5.5°C or 10°F warmer than the tomatoes
**Note:** If water potability was not maintained AND the water/product temperatures were not monitored then ALL tomatoes are disposed of. They may not be rewashed/rinsed as internalization of pathogens may have already occurred and these can not be washed/rinsed off.

- Thermometers are checked for accuracy and calibrated or replaced when necessary. Refer to Section 8.3: Calibration and Appendix L: Temperature Monitoring For Internal Product And Water Temperature and Thermometer Use – An Example for guidelines on checking the accuracy of a thermometer

**Final Rinse Water** (If not applicable, proceed to the next sub-section: Water for Cleaning)

- If water used to cool, hydro-cool, flume or wash or hydro-cool product has **not been kept potable**, producer/packer provides a **final potable water rinse**

- At least twice annually [once prior to use and at least once more during the season to ensure water potability is being maintained] – If providing a final rinse, producer/packer tests the water for Total Coliforms and *E. coli* using an accredited lab to ensure that the water (even if it is from a municipal source) is potable (meets provincial/municipal standards) (File under Tab: Test Results) Refer to Appendix G: Water Testing

- Producer/packer ensures water sample is taken directly from rinse equipment when testing for potability

**Water for Cleaning (equipment, buildings, containers, etc. and hand washing in personal hygiene facilities)**

- Producer/storage intermediary/packer uses **potable water**:
  - For cleaning buildings, equipment, containers, etc.
  - In personal hygiene facilities for hand washing

**15.2 Storage**

- Producer/storage intermediary/packer stores water for fluming and cleaning, proceed below. If not, proceed to Section 15.3: Treatment.

**REQUIREMENT:**

*Cisterns, tanks, or containers used to store water may be a source of contamination. Water must be stored in clean cisterns, tanks, and/or containers.*

**PROCEDURES:**

- Annually - Producer/storage intermediary/packer records location of water storage tank/container/cistern on Form (A) Buildings Sketch (Interior Floor Plan) OR ______ ______

- Regardless of water source (e.g., rain, municipal, private well water) - At least twice annually [once prior to use and at least once more during the season] and after abnormal events – Producer/storage intermediary/packer tests water from the cistern/tank/container for Total Coliforms and *E. coli* using an accredited lab to ensure that the water is potable (meets provincial/municipal standards) (File under Tab: Test Results). Refer to Appendix G: Water Testing

- If water tests show that water in the cistern/tank/container is **NOT** potable – Producer/storage intermediary/packer:
  - Cleans the cistern, tank or container used to store water (e.g., power washes, sanitizer)
Follows instructions in Appendix H: Cleaning and Treating Cisterns – An Example OR ____

Note: It is recommended that cisterns/tanks/containers are cleaned annually regardless of water test results.

☐ Producer/storage intermediary/packer ensures the water storage tank, container or cistern has a lid, is free from rust, is closed and is protected from chemical contamination when not in use.

15.3 Treatment

**REQUIREMENT**

The treatment of water (for fluming and cleaning) with chlorine or other methods must be controlled and monitored to ensure appropriate chemical concentrations or functioning of equipment and to prevent both the biological and chemical contamination of product.

**PROCEDURES:**

☐ Producer/storage intermediary/packer treats water, proceed below. If not, proceed to Section 16: Ice.

• When treating water producer/storage intermediary/packer (choose those that are applicable):
  ✔ ☐ Follows instructions in Appendix A: Shock Chlorination of Well Water – An Example OR ____
  ✔ ☐ Follows instructions in Appendix B: Chlorination of Water for Fluming and Cleaning Fresh Fruits and Vegetables and Cleaning Equipment – An Example OR _____
  ✔ ☐ Follows instructions in Appendix H: Cleaning and Treating Cisterns – An Example OR ____
  ✔ ☐ Other instructions (specify or describe): ____________________________
  ✔ ☐ Uses an alternative method to chlorination (e.g., hydrogen peroxide, ozone, ultra violet light, reverse osmosis) as per manufacturer’s instructions (describe method): ____________________________
  ✔ ☐ Records the control and monitoring of alternative water treatment on (indicate name and location of form):
     (File under Tab: ____________________________)

  Note: Seek expert or professional advice for proper setup and monitoring of alternative water treatment systems.

☐ If adding water treatment aids (i.e. chlorine) manually and monitoring treatment with chlorine/pH strips or ORP, producer/storage intermediary/packer establishes a standard operating procedure following instructions in Appendix B: Chlorination of Water for Fluming and Cleaning Fresh Fruits and Vegetables and Cleaning Equipment – An Example OR: ____________________________

AND fills out the right hand column of the chart below.
Volume of water in wash tank or system: ________________________________

Water treatment used (e.g. 5.25% household bleach): ________________________________

Initial amount of treatment chemical added and target concentration (ppm) (e.g., ¾ cups of chlorine per 50 gallons to reach 50 ppm): ________________________________

What are you using to monitor levels (e.g., chlorine strips/pH strips, ORP)? ________________________________

How often do you check treatment levels (e.g., every hour during use)? ________________________________

How often is water changed (e.g., daily, weekly)? ORP =700 or greater; pH=6-0-7.5; free chlorine = between 2-7 ppm

What is the target level (for ORP/chlorine/pH)? Other: ________________________________

Actions taken if: ORP is between 650-700 (e.g. add ¾ cups of chlorine per 50 gallons)

Add: ________________________________

Recheck ORP/free chlorine/pH and record on form N1 or ________________________________

ORP is below 650 or free chlorine is below 2ppm (e.g. add 2 cups of chlorine)

Discard or rewash any product that has come in contact with contaminated water (TOMATOES must be disposed of)

Daily (for chlorination) – Producer/storage intermediary/packer controls and monitors (as applicable) chlorine/pH or Oxidation-Reduction Potential (ORP) levels in water and records this on Form (N1) Water Treatment Control and Monitoring OR

Daily (for alternative water treatment methods) – Producer/storage intermediary/packer monitors the equipment for proper functioning and records this on (indicate name and location of form): ________________________________

At least twice annually [once at the beginning of the season and once more during the season to ensure water potability is being maintained] – Producer/storage intermediary/packer tests the water for Total Coliforms and E. coli using and accredited lab to ensure that the water is potable (meets provincial/municipal standards) (File under Tab: Test Results). Refer to Appendix G: Water Testing

Producer/storage intermediary/packer ensures water is taken directly from equipment when testing treated water for potability

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16. Ice

EXCEPT FOR FRUITING VEGETABLES (proceed to Section 17: Packaging Materials)

RATIONALE:

Ice may be a source of biological, chemical or physical contamination of product

☑ Producer/packer uses ice on the premises, proceed below.
  If not, proceed to Section 17: Packaging Materials.

16.1 Purchasing and Receiving

**REQUIREMENT** Potable ice must be purchased/produced and received with knowledge of origin and previous handling.

**PROCEDURES:**

Purchased Ice (If not applicable, proceed to the next sub-section: Ice Produced On-Site)

☐ Producer/packer purchases ice from a supplier and requests a letter of assurance [i.e., manufactured under conditions that are not a source of contamination (e.g., lubricants, metal, glass) and is potable]

❗ Producer/packer receives only ice that was purchased along with the letter of assurance (one letter per supplier per season) (File under Tab: Letters of Assurance/Certificates)

Ice Produced On-Site (If not applicable, proceed to Section 16.2: Application)

☐ Producer/packer produces ice only from potable water

❗ Annually (prior to first use in a season) – Producer/packer tests the ice for Total Coliforms and E. coli using an accredited lab to ensure that the ice is potable (File under Tab: Test Results). Refer to Appendix G Water Testing

☐ Ice sample is taken from the point closest to the product

16.2 Application

**REQUIREMENT** Ice must not be contaminated during its handling.

**PROCEDURES:**

☐ Producer visually inspects ice before use to look for evidence of contamination (e.g., dirt) and discards ice if it has been contaminated

☐ Producer/packer handles ice with clean tools used only for ice and stores tools to prevent contamination (e.g., off the floor)

☐ Ice is used only once (i.e. not recycled or recovered)
16.3 Storage

- Producer/packer stores ice on the premises, proceed below.
  
  If not, proceed to Section 17: Packaging Materials

**REQUIREMENT** Containers used to store ice may be a source of contamination. Ice must be stored in designated areas and in clean containers.

**PROCEDURES:**

- Producer/packer stores ice:
  - In containers or in an area:
    - That are/is covered
    - That have/have been cleaned and disinfected before use
    - That have/have not been used for other purposes which may be a source of contamination
    - That are designated only for ice (for containers ONLY)
    - That are/is separate from product, agricultural chemicals and market ready packaging materials

**Note:** Refer to Section 2.2 Building Exterior and Surroundings Assessment, Cleaning, Maintenance, Repair and Inspection, and 2.3: Building Interior Assessment, Cleaning, Maintenance, Repair and Inspection for more information on requirements of areas for storing ice.

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17. Packaging Materials

RATIONALE:

Packaging materials that are not handled or stored properly may contribute to the biological, chemical and physical contamination of product.

- Harvested product packaging materials are used on the premises
- Market ready packaging materials are used on the premises
- Packaging accessories are used on the premises

If ANY of the above circles has been checked off, proceed below.
If not, proceed to Section 18: Growing and Harvesting.

17.1 Purchasing and Receiving

REQUIREMENT: Packaging materials must be obtained with knowledge of origin and must be appropriate for use in the packaging of product.

PROCEDURES:

Harvested Product Packaging Materials

- Producer/packer purchases or selects materials that are:
  - Free of objects that may become embedded in product (e.g., material is in good repair, no splinters, glass)
  - Clean and free of debris (e.g., from other crops, compostable waste, garbage)
  - Have not been used for any other purpose that may be a source of contamination (e.g., to carry tools, personal effects, cleaning agents, agricultural chemicals, maintenance materials)

- Producer/packer receives only the materials that were purchased or selected

Market Ready (Primary and Secondary) Packaging Materials

- When purchasing or selecting packaging materials, packer is aware of their origin (i.e., manufactured with components that are not a source of chemical contamination)

EXCEPT FOR MELONS*, WINTER SQUASH AND PUMPKINS (Proceed to Packaging Accessories)

*Melon producers (watermelon, honeydew, etc.) are exempt from the below requirements EXCEPT for cantaloupe/musk melon producers. These producers must follow the below requirements.

- Packer purchases or selects primary materials (e.g., bags, boxes) that are (choose one of the following):
  - New OR
  - If reused, new liners are used (Note: Liners are considered packaging accessories, not primary packaging materials)

- Packer purchases or selects materials (e.g., masters) that are free of loose objects that may become embedded in product (e.g., splinters, glass)

- Packer receives only the materials that were purchased or selected
Note: For materials, refer to Appendix D: Reference Lists: Packaging Materials, Inks, Lubricants, Maintenance Materials, Sanitizers, Water Treatment Aids and Food and Incidental Additives.

Packaging Accessories

☐ When purchasing or selecting packaging accessories, packer is aware of their origin (i.e., manufactured with components that are not a source of chemical or physical contamination)

☐ Packer purchases or selects new packaging accessories if coming into direct contact with product (e.g., liners, ties, tags)

☐ Packer receives only the packaging accessories that were purchased or selected

Note: For packaging accessories, refer to Appendix D: Reference Lists: Packaging Materials, Inks, Lubricants, Maintenance Materials, Sanitizers, Water Treatment Aids and Food and Incidental Additives.

17.2 Use of Packaging Materials

**REQUIREMENT** Harvested product packaging materials must be clean and properly maintained and repaired before use, and market ready primary packaging materials and accessories (in direct contact with product) must not be a source of contamination.

**PROCEDURES:**

Harvested Product Packaging Materials

- Producer/packer uses materials that are:
  - Free of objects that may become embedded in product (e.g., material is in good repair, no splinters, glass)
  - Clean and free of debris (e.g., from other crops, compostable waste, garbage)
  - Have not been used for any other purpose that may be a source of contamination (e.g., to carry tools, personal effects, cleaning agents, agricultural chemicals, maintenance materials or previously used to harvest other crops where agricultural chemical residues may contaminate product)
  - Any materials that have been used for other purposes are clearly marked (e.g. with paint) so they will not subsequently be used for product

Market Ready Primary Packaging Materials

- Producer/packer uses materials that are:
  - New or reusable containers that are in good repair
  - Reusable containers made of porous materials (e.g., wood, wicker, cardboard) with a new liner **[except for melons*, winter squash and pumpkins]** *Melon producers (watermelon, honeydew, etc.) are exempt from these requirements EXCEPT for cantaloupe/musk melon producers. These producers must follow the requirements.
  - Reusable containers made of non-porous materials (e.g., plastic, stainless steel) with a new liner **[except for melons*, winter squash and pumpkins]** OR are cleaned before use by washing with (choose at least one of the following options): *Melon producers (watermelon, honeydew, etc.) are exempt from these requirements EXCEPT for cantaloupe/musk melon producers. These producers must follow the requirements.
    - Water with friction (e.g., pressure wash, wiping, scrubbing)
    - Water and a sanitizer (e.g., chlorine, quaternary ammonium)
    - Water and soap
Packer describes the step-by-step cleaning instructions [include any soaps or sanitizers, concentrations and equipment used (refer to Appendix B: Chlorination of Water for Fluming and Cleaning Fresh Fruits and Vegetables and Cleaning Equipment, An Example, for suggested chlorine solutions for cleaning and Appendix N: Sanitation Standard Operating Procedures (SSOP) – An Example)]:

1. 
2. 
3. 
4. 
5. 
6. 
7. 
8. 

[Filling in the above description completes your Sanitation Standard Operating Procedure (SSOP) for cleaning of packaging materials.]

Packer records cleaning of reusable packaging materials on Form (I) Equipment Cleaning, Maintenance and Calibration OR

Packer uses materials that are:

- Not used for any other purposes that may be a source of contamination (e.g., to carry tools, personal effects, cleaning agents, agricultural chemicals, maintenance materials)
- Any materials that have been used for other purposes are clearly marked (e.g. with paint, marker) so they will not subsequently be used for product
- Handled in a way that maintains their integrity [e.g., protected from the elements, protected from chemicals, properly stacked, kept up off the ground (including in the field and on platforms, stairs and catwalks where employees walk), etc.]
- Labelled with the correct identifying information of the producer, packer or company for whom the product was packed (i.e., name and address of the operation)
- Labelled with Pack ID if there is no secondary packaging materials

Packer conducts a visual inspection of all materials before use and records this information for each product lot on Form (Q) – Packing Market Product OR

Market Ready Secondary Packaging Materials

- Producer/packer uses materials that are:
  - Clean, free of debris and in good repair
  - Have not been used for any other purposes that may be a source of contamination (e.g., to carry tools, personal effects, cleaning agents, agricultural chemicals, maintenance materials)
  - Any materials that have been used for other purposes are clearly marked (e.g. with paint, marker) so they will not subsequently be used for product
  - Handled in a way that maintains their integrity [e.g., protected from chemicals, properly stacked, kept up off the ground (including platforms, stairs and catwalks where employees walk), etc.]
Labelled with the correct identifying information of the producer, packer or company for whom the product was packed [i.e., name and address of the operation (unless the secondary container is transparent e.g., a large clear plastic bag holding smaller labelled bags of carrots)]
- Labelled with Pack ID

- If there is NO market ready primary OR secondary packaging materials used, the packer labels the pallet/skid with:
  - The correct identifying information of the producer, packer or company for whom the product was packed (i.e., name and address of operation)
  - The Pack ID

Packaging Accessories
- Packer uses only new packaging accessories that may come into direct contact with the product or have a food safety impact on the product such as liners, shrink and pallet wrap, coupons, tags, ties and staples
- Packer uses pallet liners when the product comes in direct contact with the pallet (e.g., onions, shallots, beets, rutabagas, corn in mesh bags)
- Packer may reuse packaging accessories that do not come into direct contact with the product such as pallet dividers, slats and rope

17.3 Storage
- Harvested product packaging materials are stored on the premises
- Market ready packaging materials are stored on the premises
- Packaging accessories are stored on the premises

If ANY of the above circles has been checked off, proceed below.
If not, proceed to Section 18: Growing and Harvesting.

REQUIREMENT
Packaging materials must be stored in designated areas and under the proper conditions to prevent biological, chemical and physical contamination.

PROCEDURES:
- Annually – Producer/packer records the storage locations for market ready packaging materials and accessories on Form (A) Buildings Sketch (Interior Floor Plan) OR

Harvested Product Packaging Materials
- Producer/packer stores these separate from potential sources of contamination and damage (e.g., equipment, fuels, agricultural chemicals)

Market Ready Primary and Secondary Packaging Materials and Accessories
- Packer stores these:
  - In a clean, covered, dry location and off the ground (e.g., on a shelf or pallet)
  - Separate from potential sources of contamination and damage (e.g., product, water, equipment, fuels, agricultural chemicals)
  - 8-30 cm away from any wall

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18. Growing and Harvesting

RATIONALE:

Product harvested less than four months after the application of manure may be a source of biological contamination. Similarly, product harvested before a pre-harvest interval (PHI) has elapsed may be a source of chemical contamination.

18.1 Growing

Note: Refer to Sections 3, 4, 5, 6, 7 for requirements and procedures related to inputs used during the growing period.

18.2 Harvesting

PRODUCT REQUIREMENT: Product must be harvested at appropriate times to minimize the source of contamination.

PROCEDURES:

¬ Before harvesting – Producer refers to Forms (H1) and (H2) Agronomic Inputs and ensures that:
  ¬ A minimum 120 day period has elapsed between the spreading of manure and the initial harvest
  ¬ The required pre-harvest interval (PHI) has elapsed between the application of agricultural chemicals and the initial harvest

¬ Before harvesting – Producer surveys the production site for trap crops, especially if harvesting mechanically, to avoid harvesting toxic trap crops

¬ When harvesting, producer ensures that packaging materials are not a source of contamination (e.g., does not stack muddy containers on top of each other, etc.)

¬ Producer visually inspects product before and during harvest to look for evidence of unusual animal or bird activity (i.e., excrement) and discards product if it has been contaminated

¬ Producer records all harvesting information:
  ¬ If harvesting into harvested product packaging materials, by completing Form (P) Harvesting and Storing Product OR
  ¬ If harvesting into market ready packaging materials, by completing Form (Q) Packing Market Product OR

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19. Sorting, Grading and Packing

RATIONALE:

Product that is properly handled or packed will have a reduced likelihood of biological, chemical and physical contamination.

- Producer/packer sorts, grades, waxes or packs product, proceed below.
  If not, proceed to Section 20: Storage of Product.

19.1 Purchasing and Receiving Harvested Product

- Packer purchases harvested product, proceed below.
  If not, proceed to Section 19.2: Sorting and Grading.

REQUIREMENT: Harvested product must be purchased and received to not be a source of contamination.

PROCEDURES:

- Packer purchases harvested product from CanadaGAP-certified producers and requests a copy of the certificate or requests a letter of assurance from non-certified producers.
- Packer receives only the harvested product that was purchased along with the certificate or letter of assurance (one letter per season per supplier) (File under Tab: Letters of Assurance/Certificates).
- Packer inspects the received harvested product for sources of contamination (e.g., glass, rodent droppings) and if contamination is observed, packer notifies producer of the problem and takes appropriate action (e.g., sorts, grades, trims, removes contamination, refuses product, etc.).

19.2 Sorting and Grading

REQUIREMENT: Harvested product, in the production site or in the packinghouse, must be sorted and graded in a manner that minimizes sources of biological, chemical and physical contamination.

PROCEDURES:

In the Production Site

- During sorting and grading, employees:
  - Separate foreign objects (e.g., stones, glass), damaged or rotten product and crop debris (e.g., stems, leaves) from marketable product
  - Discard foreign objects, culls and debris in the appropriate location (e.g., back in the field, labelled container)

In the Packinghouse

- During sorting and grading, employees or equipment:
  - Separate foreign objects (e.g., stones, glass), damaged or rotten product and crop debris (e.g., stems, leaves) from marketable product
  - Discard foreign objects, culls and debris in the appropriate container
  - Discard or return product to the beginning of the cleaning process if it becomes contaminated (e.g., falls on the floor)
19.3 Packing

**REQUIREMENT**
Harvested and market product, whether out in the production site or in the packinghouse, must be packed in a manner that minimizes sources of biological, chemical and physical contamination.

**PROCEDURES:**

In the Production Site

- Packing is done in the production site, proceed below.
  
  If not, proceed to the next sub-section: In the Packinghouse.

- Producer records all packing information by completing:
  
  - Form (P) Harvesting and Storing Product OR
  
  AND/OR
  
  - Form (Q) Packing Market Product OR

In the Packinghouse

- Packing is done in the packinghouse, proceed below.
  
  If not, proceed to Section 19.4 Application of Wax

- Packer records all packing information by completing Form (Q) Packing Market Product OR

19.4 Application of Wax

**EXCEPT FOR ASPARAGUS, SWEET CORN AND LEGUMES**

(Want to Section 20: Storage of Product)

- Wax is used on the premises, proceed below.
  
  If not, proceed to Section 20: Storage of Product.

**REQUIREMENT**
Wax must not contribute to the contamination of the product.

**PROCEDURES:**

- When purchasing wax, packer requests a copy of a Letter of No Objection from Health Canada or letter of assurance that the wax was not made with ingredients that are on the list of priority allergens (i.e. peanuts, tree nuts, eggs, milk, wheat, soy, sesame seeds, seafood and sulphites)

- Packer receives the wax that was purchased along with a Letter of Assurance or Letter of No Objection (one letter per season per supplier) (File under Tab: Letters of Assurance/Certificates)

- When using wax, packer is aware of its origin (i.e., manufactured with ingredients that are not a source of chemical contamination) and applies it according to the recommended label instructions

**Note:** For materials, refer to Appendix D: Reference Lists: Packaging Materials, Inks, Lubricants, Maintenance Materials, Sanitizers, Water Treatment Aids and Food and Incidental Additives.

- Packer records wax lot number on Form (Q) Packing Market Product OR

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20. Storage of Product

RATIONALE:

Proper storage of product will reduce the risk of biological, chemical and physical contamination.

20.1 Storage Conditions for Harvested Product

- Product is temperature conditioned, held or stored in harvested product packaging materials or in bulk, proceed below.
  
  If not, proceed to Section 20.2: Storage Conditions for Market Product.

REQUIREMENT

Harvested product must be held or stored in designated areas and handled under the proper conditions to minimize contamination.

PROCEDURES:

- Annually – Producer/storage intermediary/packer records the storage locations for harvested product on Form (A) Buildings Sketch (Interior Floor Plan) OR

Temperature Conditioning [(Pre-) Cooling or Heat Curing]

- Harvested product is temperature conditioned on the premises, proceed below.
  
  If not, proceed to the next sub-section: Holding.

- Producer/storage intermediary/packer (pre-) cools or heat cures harvested product to a predetermined temperature in an environment that:
  
  • Does not contaminate product (e.g., clean tarping material is used, proper air flow)
  
  • Prevents contact between harvested and market product
  
  • Is separate from equipment, fuels, agricultural chemicals and market ready packaging materials

Holding

- Harvested product is held on the premises, proceed below.
  
  If not, proceed to the next sub-section: Storage.

- Producer/storage intermediary/packer holds harvested product in an environment that:
  
  • Does not contaminate the product or the containers it is in (e.g., clean and well-maintained holding area)
  
  • Is separate from market product, equipment, fuels, agricultural chemicals and market ready packaging materials

Storage

- Harvested product is put into storage on premises, proceed below.
  
  If not, proceed to Section 20.2: Storage Conditions for Market Product.

- Producer/storage intermediary/packer stores harvested product:
  
  • In a predetermined environment (e.g., temperature is appropriate for product)
  
  • In an environment that does not contaminate the product or the containers they are in (e.g., clean and well-maintained storage area)
  
  • Separate from market product, equipment, fuels, agricultural chemicals (including treated seed) and market ready packaging materials

- When harvested product is put into storage, producer/storage intermediary/packer records all
20.2 Storage Conditions for Market Product

- Product is temperature conditioned, held or stored in market ready packaging materials, proceed below. If not, proceed to Section 21: Transportation.

**REQUIREMENT** Market product must be held or stored in designated areas and handled under the proper conditions to minimize contamination.

**PROCEDURES:**

- Annually – Storage intermediary/packer records the storage locations for market product on Form (A) Buildings Sketch (Interior Floor Plan) OR

**Temperature Conditioning [(Pre-) Cooling]**

- Market product is temperature conditioned on the premises, proceed below. If not, proceed to the next sub-section: Holding.

- Storage intermediary/packer (pre-) cools market product to a predetermined temperature in an environment that:
  - Does not contaminate product (e.g., clean tarping material is used, proper air flow)
  - Prevents contact between harvested and market product
  - Is separate from equipment, fuels, agricultural chemicals and packaging materials

**Holding**

- Market product is held on the premises, proceed below. If not, proceed to the next sub-section: Storage.

- Storage intermediary/packer holds market product in an environment that:
  - Does not contaminate the product or the containers it is in (e.g., clean and well-maintained holding area)
  - Is separate from harvested product, equipment, fuels, agricultural chemicals and packaging materials

**Storage**

- Market product is put into storage on premises, proceed below. If not, proceed to Section 21: Transportation.

- Storage intermediary/packer stores market product:
  - In a predetermined environment (e.g., temperature is appropriate for product)
  - In an environment that does not contaminate the product or the containers they are in (e.g., clean and well-maintained storage area)
  - Separate from harvested product, equipment, fuels, agricultural chemicals (including treated seed) and packaging materials
  - 8 – 30 cm away from any wall
  - Off the floor/ground

- When market product is put into storage, storage intermediary/packer records all storing information by completing Form (Q) Packing Market Product OR

**Confirmation/Update Log:**

<table>
<thead>
<tr>
<th>Date</th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Initials</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Combined Vegetable Producer, Storage Intermediary and Packer On-Farm Food Safety Manual

VERSION 4.0

2010
21. Transportation

**RATIONALE:**

Transportation vehicles that do not have properly cleaned and/or maintained food contact surfaces may be a potential source of contamination to product. Bulk transport is included within 21.1 of this section.

| Requirement | To minimize the potential for contamination, vehicles transporting product in harvested product packaging materials or in bulk must have a clean and well-maintained cargo area. |

**PROCEDURES:**

- Before loading each vehicle, producer/storage intermediary/packer ensures that an inspection is made of the cargo area of the vehicle to ensure it is clean and well-maintained.
- Producer/storage intermediary/packer records information about product being transported to someone else’s premises on Form (O) Transporting Product OR

**21.2 Transportation of Product in Market Ready Packaging Materials**

**PROCEDURES:**

- Before loading each vehicle, producer/packer ensures that:
  - An inspection is made of the cargo area of the vehicle to ensure it is clean and well-maintained (e.g., no holes, splinters, debris, signs of pest intrusion, etc.)
  - If the product is transported to someone else’s premises, the findings are recorded along with any necessary corrective actions on Form (O) Transporting Product OR
- When loading, producer/packer ensures that product does not come in contact with other products/material being transported that may be a source of contamination
- During transportation, producer/packer ensures that:
  - Covered vehicles are used to transport product in market ready packaging materials, or that the integrity of the load is secured with a protective covering (e.g., tarp, plastic sheeting)
  - If the product is transported to someone else’s premises, this information is recorded on Form (O) Transporting Product OR
- Producer/packer records information about product being transported to someone else’s premises on Form (O) Transporting Product OR

**Confirmation/Update Log:**

<table>
<thead>
<tr>
<th>Date</th>
<th>Initials</th>
<th>Forms Required</th>
<th>Producer</th>
<th>Storage Intermediary</th>
<th>Packer</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
</tbody>
</table>
22. Identification and Traceability

**RATIONALE:**

Product that is identifiable and traceable is easily and quickly traced back to the point of origin. Contaminated product can be distinguished from product that is not, and product loss may be limited in the event of a recall (i.e., one identified lot versus an entire harvest).

### 22.1 Traceability System

**REQUIREMENT:** A traceability system that allows all product to be traced in the event of a recall must be in place.

**PROCEDURES:**

**Note:** As much identification as is practically possible will assist in minimizing producer/storage intermediary/packer financial losses in the event a recall is necessary (i.e., being able to identify a pallet as opposed to a field). For complete traceability, it is recommended that the packer assign a lot ID to all market product, if not directly on packaging materials, then on Form (Q) Packing Market Product. Refer to Appendix M: Traceability and Product Identification – Some Examples.

- Producer/storage intermediary/packer keeps track of stored product (e.g. harvest dates or date received from producer) through the use of pallet/bin tags or some other form of identification
  - Producer records field information for harvested product on:
    - Form (P) Harvesting and Storing Product OR
    - AND
    - Form (O) Transporting Product OR
  - Packer identifies all market product with a Pack ID on the primary or secondary market ready packaging materials or, if no packaging material is used, then on the pallet/skid as per Section 17: Packaging Materials
  - Packer records Pack ID and, if applicable, lot ID for market product on:
    - Form (Q) Packing Market Product OR
    - AND
    - Form (O) Transporting Product OR

The diagram below shows the basic steps in product production, the forms and information recorded at each step and how the records link to the product identification (such as a pack ID labelled on a box) for traceability.

---

**Confirmation/Update Log:**

<table>
<thead>
<tr>
<th>Date</th>
<th>Initials</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Traceability Flow Diagram

**Legend**
- Product flow
- Information flow
- Linked by: field ID
- Linked by: product identifier
- Linked by: product identifier*

**Growing**
- Form H1/H2
- Inputs, field info
  - Linked by: field ID

**Harvest**
- Form P
  - Field info, harvest date, storage location, met PHI
  - Linked by: product identifier*

**Storage**
- Form O
  - Product identifier, date, destination, truck ID
  - Linked by: product identifier

**Off-Site Transportation**
- Form O

**Field Packing**
- Form Q
  - Packing info (date, packaging, Lot/Pack ID
  - Producer (if applicable)

**Storage**

**Off-Site Transportation**
- Form O

**Packing**

**Storage**

**Off-Site Transportation**

**Growing**

**Harvest**

**Storage**

**Off-Site Transportation**

**Packing**

**Storage**

**Off-Site Transportation**

**Buyer**

*Note: product identifier refers to field ID, pack ID or lot ID used to identify product*
23. Deviations and Crisis Management

RATIONALE:
The key to an effective On-Farm Food Safety program is identifying, rectifying and documenting major deviations in order to prevent recurrence.

23.1 Minor Deviations and Corrective Action

**REQUIREMENT**

A minor deviation must be identified and assessed. Corrective actions must be taken immediately.

**PROCEDURES:**

- When an employee identifies a minor deviation, the employee:
  - Takes immediate corrective action
  - Communicates the minor deviation and corrective action to the producer/storage intermediary/packer

23.2 Major Deviations and Corrective Action

**REQUIREMENT**

A major deviation must be identified, reported immediately to the producer/storage intermediary/packer or OFFS program contact and recorded. Corrective actions must be taken immediately by the producer/storage intermediary/packer or OFFS program contact and recorded.

**PROCEDURES:**

**Note:** See table below for major deviations and corrective actions.

- When an employee identifies a major deviation, the employee immediately reports it to the producer/storage intermediary/packer or OFFS program contact
- Producer/storage intermediary/packer or OFFS program contact assesses the situation and determines:
  - The required corrective action
  - The cause of the major deviation
  - The required preventative action needed to prevent recurrence of the major deviation
  - New procedures or modifications to current procedures as required to address the identified major deviation, and trains employees on the new or modified procedures
- Producer/storage intermediary/packer or OFFS program contact completes Form (R) Deviations and Corrective Actions OR

The following are major deviations that may occur at a producer’s/storage intermediary’s/packer’s operation and their respective corrective actions. These represent deviations from the procedures that are identified in the manual with an exclamation mark (Level B Good Agricultural Practices). It is assumed that the deviation can be corrected on the premises and that the product has not left the operation. In certain situations, there may be other appropriate actions and guidance should be sought from qualified experts. These are not all the problems that could occur; see Section 23.3 Crisis Management for further suggestions.
<table>
<thead>
<tr>
<th>Section</th>
<th>Major Deviations</th>
<th>Specific Examples</th>
<th>Corrective Action(s)</th>
</tr>
</thead>
</table>
| **Section 2: Premises** | Producer/storage intermediary/packer selects a packinghouse or storage area that could contaminate product or packaging material | - Debris or spills on the floor  
- Animals present  
- Broken glass or lights  
- Incorrect lights (not shatterproof or covered)  
- Leaking of fluid or liquid on to product or packaging | Producer/storage intermediary/packer:  
- Identifies and isolates any contaminated product, packaging material or equipment  
- Cleans and maintains the packinghouse and storage areas (i.e., storage for product and market ready packaging materials)  
- Selects another storage area if storage area cannot be cleaned (i.e. is not usable)  
- Replaces lighting (uses shatterproof or covered lighting)  
- Disposes of product and market ready packaging materials if they have come into direct contact with contamination |

| **Section 4: Manure, Compost/Compost Tea and Other By-Products** | Producer receives compost/compost tea that has not been properly composted or without knowing if it has been properly composted | - No letter of assurance  
- Composting records are incomplete or missing  
- Composting records indicate full composting process has not been achieved | Producer:  
- Refuses, returns or disposes of compost/compost tea and reorders new compost/compost tea  
- Producer again asks for letter of assurance and does not spread the compost/compost tea until the letter is received  
- Continues/restarts composting process for compost/compost tea made on site and does not spread compost/compost tea until the proper process has been completed  
- Waits 120 days before harvesting product if compost/compost tea was spread without knowing if it was properly composted |

| | Producer spreads manure when the interval between application and harvest is less than 120 days | | Producer:  
- Identifies which fields and crops are affected and does not harvest the product until the 120 days has elapsed [refer to Form (H2) Agronomic Inputs (Other)] |

| **Section 6: Agricultural Chemicals** | Producer/packer receives the incorrect agricultural chemical from supplier | - Agricultural chemical is not registered for the applicable product  
- Containers are damaged and/or labels are illegible | Producer/packer:  
- Returns or refuses and reorders agricultural chemicals  
- Identifies whether field/product has been sprayed with wrong agricultural chemicals  
- Disposes of incorrect chemical  
- Re-trains employees or takes refresher course on agricultural chemical application |
<table>
<thead>
<tr>
<th>Situation</th>
<th>Possible Causes</th>
<th>Producer/packer:</th>
</tr>
</thead>
</table>
| Producer/packer uses a storage location for agricultural chemicals that is not designated only for that purpose and/or is not covered, clean, dry and controlled access | Leaks or spills from agricultural chemicals because they are not properly stored | - Moves chemicals to a proper storage facility/location or conducts maintenance on agricultural chemical storage  
- Cleans any spills or leaks resulting from improper storage  
- Identifies whether product/packaging materials has been contaminated and disposes of any affected product  
- Re-trains employees on storage location |
| Producer/packer applies the incorrect agricultural chemical | Agricultural chemical used is not registered for the applicable product | - Identifies whether fields/products have been sprayed with wrong agricultural chemicals  
- Identifies whether product has been contaminated and if disposal of affected product is required  
- Obtains expert advice as required and, if necessary, disposes of product  
- Re-trains employees on chemical application |
| Producer/packer fails to follow the label recommendations and directions when applying agricultural chemicals | Too much or too little agricultural chemical is applied  
Agricultural chemical is mixed incorrectly | - Stops spraying  
- Identifies which fields/products are affected  
- Obtains expert advice on the risk of contamination and, if necessary, disposes of product  
- Re-trains employees or takes refresher training on applying agricultural chemicals  
- Identifies whether product has been contaminated and disposes of any affected product |
| Section 8: Equipment | Producer does not clean or maintain production site equipment regularly (e.g., annually, weekly) or properly (e.g., pressure washer, sanitizer) | - Visible debris or contamination is observed on equipment  
- Equipment breaks down causing chemical or physical contamination  
- Lubricants, oils and fuels leak on to food contact surfaces | - Stops activities (harvesting)  
- Isolates any product in contact with contaminated equipment  
- Cleans and maintains affected production site equipment  
- Makes necessary changes to cleaning procedure or schedule  
- Re-trains employees to adhere to annual/weekly cleaning and maintenance schedule  
- Disposes of product if it has come into direct contact with contamination. |
<table>
<thead>
<tr>
<th>Storage intermediary/packer does not clean or maintain packinghouse equipment regularly (e.g., daily, weekly) or properly (e.g., pressure washer, sanitizer)</th>
<th>Visible debris or contamination is observed on equipment</th>
<th>Storage intermediary/packer:</th>
<th>Stops activities (sorting, grading packing)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Equipment breaks down causing chemical or physical contamination</td>
<td>Lubricants, oils and fuels leak on to food contact surfaces</td>
<td>Isolates any product in contact with contaminated equipment</td>
<td>Cleans and maintains affected packinghouse equipment</td>
</tr>
<tr>
<td>Storage intermediary/packer:</td>
<td></td>
<td>Makes necessary changes to cleaning procedure or schedule</td>
<td>Re-trains employees to adhere to daily/weekly cleaning and maintenance schedule</td>
</tr>
<tr>
<td> Stops activities (sorting, grading packing)</td>
<td> Isolates any product in contact with contaminated equipment</td>
<td> Cleans and maintains affected packinghouse equipment</td>
<td> Re-trains employees to adhere to daily/weekly cleaning and maintenance schedule</td>
</tr>
<tr>
<td> Makes necessary changes to cleaning procedure or schedule</td>
<td> Re-trains employees to adhere to daily/weekly cleaning and maintenance schedule</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Producer/packer applies inaccurate rates of agricultural chemicals because he/she did not calibrate spray equipment properly or at all

- Sprayer runs out of chemical too early
- Sprayer has too much chemical left over after spraying

Producer/packer:
- Identifies and isolates affected product
- Obtains expert advice on the risk of contamination and, if necessary, does not harvest the product
- Re-calibrates equipment
- Re-trains employees on calibration schedule and procedures

Producer/packer applies inaccurate rates of water treatment aids because he/she did not calibrate water treatment equipment properly or at all (i.e., chlorinators and ORP/pH meters)

- Unusually high or lack of chemical (chlorine) odours
- Change in rate that treatment aids are used
- Discolouration or pitting of product

Producer/packer:
- Stops washing/fluming activities
- Calibrates equipment
- Re-checks ORP/chlorine levels/pH
- Treats the water and re-tests to check potability OR disposes of the water.
- Rinses or disposes of any product that has come into direct contact with the contaminated water
- Re-trains employees on calibration schedule and procedures

Packer is unsure that the temperature reading on the thermometer is accurate (i.e., that internal temperature of the tomatoes is at least 5.5°C or 10°F colder than the water), or packer knows thermometer was not calibrated

- Thermometer is not calibrated according to manufacturer’s instructions

Packer
- Stops washing or fluming activities
- Disposes of any tomatoes that have been submerged
- Calibrates the thermometer
- Re-trains employees on calibration schedule and procedures

Producer/storage intermediary/packer did not follow instructions for use, or used the wrong product for water treatment

- Using high concentrations
- Using wrong product

Producer/storage intermediary/packer:
- Stops washing/fluming activities
- Rinses or disposes of any product that has come into direct contact with the contaminated water
- Re-trains employees on treatment methods

### Section 9: Cleaning and Maintenance Materials

Producer/storage intermediary/packer did not follow instructions for use, or used the wrong product for water treatment

- Using high concentrations
- Using wrong product

Producer/storage intermediary/packer:
- Stops washing/fluming activities
- Rinses or disposes of any product that has come into direct contact with the contaminated water
- Re-trains employees on treatment methods
### Section 11: Personal Hygiene Facilities

<table>
<thead>
<tr>
<th>Producer/storage intermediary/packer</th>
<th>Personal hygiene facilities are not maintained and cleaned weekly (while in use) and daily (during peak season)</th>
</tr>
</thead>
<tbody>
<tr>
<td>● Washrooms are not properly stocked</td>
<td>(paper towels, soap, sanitizer)</td>
</tr>
<tr>
<td>● Visible debris or contamination in</td>
<td>facilities</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

#### Producer/storage intermediary/packer:
- Stops activities
- Ensures and confirms that hygiene facilities are cleaned and stocked
- Instructs employees to re-wash hands
- Re-trains employees on weekly/daily cleaning and maintenance schedule
- Re-evaluates maintenance schedule
- Determines whether any equipment or product has been contaminated
- Washes equipment as necessary
- Disposes of product if they have come into direct contact with contamination

### Section 14: Pest Program for Buildings

<table>
<thead>
<tr>
<th>Producer/storage intermediary/packer</th>
<th>Evidence of pest infestation is noticed such as:</th>
</tr>
</thead>
<tbody>
<tr>
<td>● Bait inside buildings is not secured in a trap</td>
<td>presence of rodents, animals or feces</td>
</tr>
<tr>
<td>● Pest control products are used improperly and/or not registered for use in Canada</td>
<td>chewed boxes, walls or packaging</td>
</tr>
<tr>
<td>● nests or nesting materials</td>
<td></td>
</tr>
</tbody>
</table>

#### Producer/storage intermediary/packer:
- Removes all feces, nesting materials, rodents or animals
- Washes equipment and building areas as necessary
- Disposes of any product or packaging materials that may be contaminated
- Develops and implements a pest control program, hires a third party pest control company or seeks expert advice on improving pest control program
- Re-trains employees on use of chemicals
- Re-evaluates and revises pest control program where necessary

### Producer/storage intermediary/packer does not follow the pest control program properly

#### Producer/storage intermediary/packer:
- Removes all bait that is not secured in a trap
- Disposes of any product that has come in contact with bait or other pest control products
- Washes any equipment that has come into contact with pest control products or pests
- Re-trains employees on proper use of pest control products
<table>
<thead>
<tr>
<th>Section 15: Water (for Fluming and Cleaning)</th>
<th>Producer/storage intermediary/packer purchases/selects a water source that is not potable</th>
<th>Producer/storage intermediary/packer:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water test results show contamination</td>
<td>Stops using water</td>
<td></td>
</tr>
<tr>
<td>Notification from municipality</td>
<td>Treats the water and re-tests to check potability before using water.</td>
<td></td>
</tr>
<tr>
<td>Adverse event causing contamination of source</td>
<td>Rinses (with potable water) (except for tomatoes – these must be discarded) or disposes of any product that has come into contact with contaminated water.</td>
<td></td>
</tr>
</tbody>
</table>

| Producer/storage intermediary/packer receives water from a source that is not potable | Producer/storage intermediary/packer: |
| Water test results show contamination       | Stops using water                |
| Notification from municipality              | Treats the water and re-tests to check potability before using water. |
| Adverse event causing contamination of source | Rinses (with potable water) (except for tomatoes – these must be discarded) or disposes of any product that has come into contact with contaminated water. |

| Producer/storage intermediary/packer stores water in an unclean cistern, tank or container or with a damaged lid/no lid | Producer/storage intermediary/packer: |
| Water test results show contamination from cistern | Stops using water                |
| Adverse event causing contamination of cistern   | Treats the water and re-tests to check potability before using water. |
|                                                  | Empties and cleans cistern or treats water then cleans cistern when tank is empty |
|                                                  | Re-tests to check potability before using water |
|                                                  | Repairs or replaces lid |
|                                                  | Rinses (with potable water) (except for tomatoes – these must be discarded) or disposes of any product that has come into contact with contaminated water |
|                                                  | Re-trains employees on water treatment procedures |

| Packer does not treat water properly (i.e., for potability) | Packer: |
| Free chlorine test strips show that free chlorine in wash or flume water is below 2 ppm | Stops using water                |
| Water tests results show contamination                 | Treats the water and re-tests to check potability before using water. |
| ORP reading is below 650 mV                             | Rinses (with potable water) (except for tomatoes – these must be discarded) or disposes of any product that has come into contact with contaminated water |

<p>| Packer does not use potable water to fill or replenish flumes/washers | Packer: |
| Water tests indicate water is contaminated               | Stops using water                |
|                                                           | Empties the flumes/washer, cleans and replenishes with potable water OR treats the water for potability. |
|                                                           | Rinses (with potable water) (except for tomatoes – these must be discarded) or disposes of product in direct contact with the contaminated water |</p>
<table>
<thead>
<tr>
<th>Scenario</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Packer does not treat flume or wash water to keep it potable when it is the last water in contact with product (fails to use a final potable water rinse)</td>
<td>- Product is flumed or washed with water that is not kept potable and there is no final rinse step</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>Packer flumes or washes product, has no treatment to keep water potable and does not have a final potable water rinse</td>
<td>- There is no final rinse after fluming or washing (when flume/wash water is not kept potable)</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>Packer submerges tomatoes in water that is not potable and is not at least 5.5°C or 10°F warmer than the internal temperature of the tomatoes (tomatoes only) (i.e., internal core temperature of the tomatoes is not at least 5.5°C or 10°F colder than the water)</td>
<td>- Hot tomatoes from the production site are flumed in cold water where potability is not maintained</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>Section 16: Ice</td>
<td>Producer/packer purchases/selects contaminated ice (i.e., not made from potable water)</td>
</tr>
<tr>
<td></td>
<td>- Ice or water tests show contamination</td>
</tr>
<tr>
<td></td>
<td>- Adverse event occurs (spills) causing contamination</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Producer/packer:</td>
</tr>
<tr>
<td></td>
<td>- Disposes of ice</td>
</tr>
<tr>
<td></td>
<td>- Determines whether product has been contaminated and isolates and disposes of any product in contact with contaminated ice</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### Section 17. Packaging Materials

**Producer/packer does not receive ice that was purchased**
- No letter of assurance
- Visible contaminants in ice (dirt, debris)

**Producer/packer:**
- Refuses and reorders ice or requests a letter of assurance and does not use the ice until the letter is received
- Disposes of contaminated ice
- Identifies and disposes of any product in contact with contaminated ice

**Section 17. Packaging Materials**

<table>
<thead>
<tr>
<th>Producer/packer fails to clean reusable (non-porous) packaging materials properly before use</th>
<th><strong>Packer:</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>- Reusable packaging materials have dirt or debris</td>
<td>- Stops packing</td>
</tr>
<tr>
<td>- Packaging materials are damaged, or dirty</td>
<td></td>
</tr>
<tr>
<td>- The wrong packaging materials are reused e.g. Porous packaging materials are reused without a new liner; packaging materials marked as not for reuse are used</td>
<td>- Cleans reusable packaging according to SSOP</td>
</tr>
<tr>
<td><strong>Packer:</strong></td>
<td>- Disposes of or re washes any product in contact with contaminated packaging</td>
</tr>
<tr>
<td>- Identifies and disposes of any product in contact with contaminated packaging</td>
<td>- Retrains employees on procedures for reusable packaging</td>
</tr>
</tbody>
</table>

**Producer fails to check market ready packaging materials before use**

**Producer:**
- Identifies which fields/products are affected
- Disposes of product

**Packer:**
- Stops packing
- Checks packed product for dirty or damaged packaging
- Disposes or re washes any product in contact with contaminated packaging
- Disposes of any damaged and unusable packaging
- Washes any reusable packaging
- Re-trains employees on procedures for inspecting and using market ready packaging

### Section 18: Growing and Harvesting

**Producer harvests product without allowing the proper interval (of more than 120 days) to elapse between the application of manure and harvest**

**Producer:**
- Identifies which fields/products are affected
- Disposes of product

**Producer harvests product without allowing the pre-harvest interval to elapse for the application of agricultural chemicals**

**Producer:**
- Identifies which fields/products are affected
- Disposes of product

### Section 19: Sorting, Grading and Packing

**Packer receives harvested product from a producer not following a food safety program or without a letter of assurance**

**Packer:**
- Refuses the product and reorders the product; or asks for letter of assurance and does not pack or sell the product until it is received

**Packer receives contaminated wax**

**Packer:**
- Refuses and reorders wax or asks for a letter of assurance or letter of no objection and does not wax product until the letter is received
Packer uses contaminated wax to wax product or uses the wrong product

- Manufacturer recalls wax, packer uses the wrong product when waxing

Packer:
- Stops waxing
- Identifies which product has been contaminated and disposes of affected product

<table>
<thead>
<tr>
<th>Section 20: Storage of Product</th>
<th>Producer/storage intermediary/packer selects a storage area that could contaminate product or packaging material</th>
<th>Producer/storage intermediary/packer:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>• Garbage, spills or other contaminants in the storage</td>
<td>• Isolates any contaminated product or packaging</td>
</tr>
<tr>
<td></td>
<td>• Lighting not covered or shatterproof</td>
<td>• Cleans and maintains the storage area (i.e., storage for product and market ready packaging materials)</td>
</tr>
<tr>
<td></td>
<td>• Broken glass or lights in the storage</td>
<td>• Replaces broken lights with shatterproof or covered lighting</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Selects another storage area if storage area cannot be cleaned (i.e., is not usable)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Disposes of product and market ready packaging materials that have come into direct contact with contamination</td>
</tr>
</tbody>
</table>

### 23.3 Crisis Management

**REQUIREMENT:** A crisis management plan must be established in the event that product needs to be recalled.

**PROCEDURES:**

**Note:** Recall procedures and forms are included in Appendix Q: Recall Program.

- Annually – Producer/storage intermediary/packer reviews Appendix Q: Recall Program OR ______ and updates recall team names and contact information if necessary

- The producer/storage intermediary/packer keeps up-to-date contact information for all suppliers and customers

- If an abnormal event occurs that causes contamination of product, producer/storage intermediary/packer follows the following basic steps to manage the risk of contamination of product:
  - Stops current activity (if applicable) (e.g. shuts down packing line) to prevent further contamination
  - Identifies and, if possible, isolates the product and equipment affected
  - Notifies authorities/person responsible
  - Determines whether product has been contaminated
  - Determines and conducts appropriate course of action (e.g. disposes of product, cleans equipment)
  - Identify cause of problem and undertakes preventive measures (e.g. preventive maintenance, training of employees)
  - Records this information on Form (R) (Deviations and Corrective Actions) OR ______

**Note:** This basic procedure can be used in the case of most adverse events such as blood on product, flooding event, portable toilet spilling into the field, hydraulic line breaks and fluid leaks on to product.
Example 1: Employee cuts hand during packing and product is contaminated with blood. Packer or employee:
- Stops packing line
- Holds product on the line
- Sends injured employee for immediate medical attention
- Disposes of product in the vicinity
- Notifies packer or the other person responsible
- Identifies which product and equipment is contaminated and isolates product to prevent further contamination
- Disposes of all contaminated product and cleans and disinfects all affected equipment
- Re-trains all employees on workplace safety practices and policies
- Performs required maintenance of equipment if faulty equipment caused injury
- Records information on Form (R) Deviations and Corrective Actions

Example 2: A hydraulic line breaks during mechanical harvest and fluid leaks into the field. Producer or employee:
- Stops harvester
- Prevents further leaking of fluid into production site if possible
- Identifies which product (fields, plantings, rows) and equipment is contaminated
- Notifies producer
- Disposes of all contaminated product
- Repairs and cleans harvester and reviews and updates preventive maintenance schedule
- Records information on Form (R) Deviations and Corrective Actions
- In the event that the product has left the premises, food safety has been compromised and the public is at risk, the producer/storage intermediary/packer initiates the Recall process

23.4 Complaint Handling

**REQUIREMENT** A complaint handling system must be established to manage complaint data and control and correct shortcomings in food safety.

**PROCEDURES:**
- Producer/storage intermediary/packer has a system in place to receive, document and take action in response to complaints (e.g. from customers, consumers etc.)
- Producer/storage intermediary/packer records complaints received on Form (R) Deviations and Corrective Actions OR
- Producer/storage intermediary/packer includes review of complaints during the annual review of the OFFS Program (See Section 24. On-Farm Food Safety Manual Review)

<table>
<thead>
<tr>
<th>Confirmation/Update Log:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
</tbody>
</table>
24. On-Farm Food Safety Manual Review

RATIONALE:
An annual review allows the producer/storage intermediary/packer and senior management of the company to ensure that the On-Farm Food Safety Manual is being followed effectively. A review determines if any problems were encountered during the growing/packing season. The result of a review is a more effective and efficient On-Farm Food Safety program.

24.1 Protocols

REQUIREMENT: A protocol must be in place to review the On-Farm Food Safety Manual annually to ensure complete and effective implementation. Senior management must demonstrate its commitment to the continuing suitability, adequacy and effectiveness of the company’s food safety system, including related policies and procedures.

PROCEDURES:

- Producer/storage intermediary/packer ensures that the most current updated pages issued by the CHC are used when reviewing the Producer and Packer On-Farm Food Safety Manual

   Note: The list of updated pages will be available on the CHC web site (www.canadagap.ca).

- Producer/storage intermediary/packer annually reviews the Producer and Packer On-Farm Food Safety Manual by completing and updating the applicable sections and forms of the Manual

- Producer/storage intermediary/packer annually reviews the major deviations and complaints and makes any necessary changes to food safety policies and procedures

- Producer/storage intermediary/packer records that the OFFS Manual has been annually reviewed by initialing the Confirmation/Update Log at the end of each section and below

<table>
<thead>
<tr>
<th>Date</th>
<th>Initials</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Confirmation/Update Log:
## COMPRENDIUM OF FOOD SAFETY FORMS

### INDEX

<table>
<thead>
<tr>
<th>Form</th>
<th>Title</th>
<th>CHC Issue Date and Version Number</th>
<th>Form Location*</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>ANNUAL FORMS</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>A.</td>
<td>Buildings Sketch (Interior Floor Plan)</td>
<td>2010 Version 4.0</td>
<td>OFFS BINDER (Tab: FORMS)</td>
</tr>
<tr>
<td>B.</td>
<td>Storage Assessment</td>
<td>2010 Version 4.0</td>
<td>OFFS BINDER (Tab: FORMS)</td>
</tr>
<tr>
<td>C.</td>
<td>Employee Personal Hygiene and Food Handling Practices Policy – Production Site</td>
<td>2010 Version 4.0</td>
<td>OFFS BINDER (Tab: FORMS)</td>
</tr>
<tr>
<td>D.</td>
<td>Employee Personal Hygiene and Food Handling Practices Policy – Packinghouse/Product Storage</td>
<td>2010 Version 4.0</td>
<td>OFFS BINDER (Tab: FORMS)</td>
</tr>
<tr>
<td>E.</td>
<td>Pest Control for Buildings</td>
<td>2010 Version 4.0</td>
<td>OFFS BINDER (Tab: FORMS)</td>
</tr>
<tr>
<td>F.</td>
<td>Water (for Fluming and Cleaning) Assessment</td>
<td>2010 Version 4.0</td>
<td>OFFS BINDER (Tab: FORMS)</td>
</tr>
<tr>
<td><strong>ONGOING FORMS</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>G.</td>
<td>Cleaning, Maintenance and Repair of Buildings</td>
<td>2010 Version 4.0</td>
<td></td>
</tr>
<tr>
<td>H1.</td>
<td>Agronomic Inputs (Agricultural Chemicals)</td>
<td>2010 Version 4.0</td>
<td></td>
</tr>
<tr>
<td>H2.</td>
<td>Agronomic Inputs (Other)</td>
<td>2010 Version 4.0</td>
<td></td>
</tr>
<tr>
<td>I.</td>
<td>Equipment Cleaning, Maintenance and Calibration</td>
<td>2010 Version 4.0</td>
<td></td>
</tr>
<tr>
<td>J.</td>
<td>Cleaning and Maintenance – Personal Hygiene Facilities</td>
<td>2010 Version 4.0</td>
<td></td>
</tr>
<tr>
<td>K.</td>
<td>Training Session</td>
<td>2010 Version 4.0</td>
<td></td>
</tr>
<tr>
<td>L.</td>
<td>Visitor Sign-In Log</td>
<td>2010 Version 4.0</td>
<td></td>
</tr>
<tr>
<td>M.</td>
<td>Pest Monitoring for Buildings</td>
<td>2010 Version 4.0</td>
<td></td>
</tr>
<tr>
<td>N1.</td>
<td>Water Treatment Control and Monitoring</td>
<td>2010 Version 4.0</td>
<td></td>
</tr>
<tr>
<td>N2.</td>
<td>Water Temperature Control and Monitoring</td>
<td>2010 Version 4.0</td>
<td></td>
</tr>
<tr>
<td>O.</td>
<td>Transporting Product</td>
<td>2010 Version 4.0</td>
<td></td>
</tr>
<tr>
<td>P.</td>
<td>Harvesting and Storing Product</td>
<td>2010 Version 4.0</td>
<td></td>
</tr>
<tr>
<td>Q.</td>
<td>Packing Market Product</td>
<td>2010 Version 4.0</td>
<td></td>
</tr>
<tr>
<td>R.</td>
<td>Deviations and Corrective Actions</td>
<td>2010 Version 4.0</td>
<td></td>
</tr>
</tbody>
</table>

* Refers to where you place/keep/store your Forms (e.g., office, washroom door, entrance to packinghouse)
A. Buildings Sketch (Interior Floor Plan)

Instructions: Draw the interior floor plan of your buildings. As applicable, indicate the location of packing line(s), washroom(s), hand washing station(s), hand sanitizers/wipes, harvested and market product, market ready packaging materials, oil/fuel storage tank, water storage tank/container/cistern, agricultural chemical storage building, interior and exterior pest control devices [e.g., traps (each must be numbered), bait stations etc.]. Also check (✓) that the agricultural chemical storage meets the requirements in the box below. Make additional copies as necessary and complete as Page _ of _ to indicate more than one page if required.

Completed by: __________________________ Date: __________________________ Page _____ of ______

Building ID#/Name:

Check (✓) that the agricultural chemical storage is/has:
- an area dedicated only to agricultural chemicals
- clearly identified
- locked or controlled access
- covered, clean and dry
- chemical labels are intact and legible

Confirmation/Update Log:

<table>
<thead>
<tr>
<th>Date</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Initials</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### B. Storage Assessment

**Instructions:** This Form must be completed prior to using storages for the first time in a season (use one Form per storage for harvested and market product). If an item is not applicable, indicate N/A. Make additional copies as necessary and complete as Page _ of _ to indicate more than one page if required.

Completed by: __________________Date: ___________________ Page _____ of ____

Storage ID #: Name: _______________________________________________________________________

<table>
<thead>
<tr>
<th>Requirement</th>
<th>Yes (√)</th>
<th>No (√)</th>
<th>Action Taken if Answered “No”</th>
</tr>
</thead>
<tbody>
<tr>
<td>Storage is secured (e.g., with a lock) when unsupervised?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lights in the storage area are shatterproof or covered?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Product in the storage area is kept in proper conditions?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Product is stored away from leaky areas (e.g., from roofs, pipes, condensation)?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>When the storage is in use, production site equipment and fertilizers are stored and repaired elsewhere? Agricultural chemicals are never stored in product storages?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Treated seed is stored according to the label directions (i.e., stored away from product)?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Oil/gas furnace is exhausting outside the storage?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>When the storage is in use, oil/fuel storage tanks are stored elsewhere or contained to prevent contamination of product?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Floor of the storage is clean and free from contaminants (e.g., oil, wood, plastic, glass, metal, garbage, chemicals)?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Walls/ceilings of storage are clean and in good condition (e.g., free from contamination from oil, wood, plastic, glass, metal)?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>The storage is a no-smoking zone?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Storage is free from animals (wild or domestic) or evidence of animals (droppings) and other pests (birds, insects, rodents)?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other (specify):</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

How and when was the storage cleaned? (describe): ____________________________________________

---

**Confirmation/Update Log:**

<table>
<thead>
<tr>
<th>Date</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>Initials</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### Employee Personal Hygiene and Food Handling Practices Policy - Production Site

**Instructions:** This Form is intended to assist you in setting your policy, to itemize the policy components and to be used as a training tool and possible handout to employees. All items need to be addressed during the training session for employees coming into direct contact with product/packaging materials/food contact surfaces. Write N/A beside those not applicable to your operation.

**Completed by:** __________________________ Date: __________________________

<table>
<thead>
<tr>
<th>Employee Illness, Disease and Injury</th>
<th>Employee Hand Washing</th>
</tr>
</thead>
<tbody>
<tr>
<td>Persons able to transmit, or suffering from, a contagious disease and/or illness transferable to food (e.g., Hepatitis A, Salmonella, E. coli O157:H7) and those with a temporary illness (e.g., bad cold, diarrhea and vomiting) are advised to see a doctor</td>
<td>Hands are washed and dried:</td>
</tr>
<tr>
<td>Employees are trained on the role and responsibility they play in preventing the contamination of product</td>
<td>• Before beginning work each day</td>
</tr>
<tr>
<td>Open wounds are treated and covered with a waterproof covering (e.g., rubber gloves)</td>
<td>• Before entering the production site</td>
</tr>
<tr>
<td>Employees are aware of their surroundings and the people they come in contact with, in and around the production site</td>
<td>• Before putting on gloves (if used)</td>
</tr>
<tr>
<td>Employees inform person responsible (name of person responsible: __________________________) of unknown visitors</td>
<td>• After every visit to the washroom</td>
</tr>
<tr>
<td>Employees are trained in precautions they need to take when moving between production areas (e.g., from livestock areas/field to storage/packinghouse)</td>
<td>• After a break or meal</td>
</tr>
<tr>
<td>Employee Biosecurity</td>
<td>• After smoking</td>
</tr>
<tr>
<td></td>
<td>• After hand-to-face contact (e.g., coughing, sneezing, blowing nose)</td>
</tr>
<tr>
<td></td>
<td>• After applying sunscreen and insect repellent</td>
</tr>
<tr>
<td></td>
<td>• After handling any materials other than the product (e.g., fuelling equipment, spraying)</td>
</tr>
<tr>
<td></td>
<td>• Hands and reusable gloves (except cloth) are washed using proper hand washing techniques:</td>
</tr>
<tr>
<td></td>
<td>● Wet hands, lather soap for approximately 20 seconds</td>
</tr>
<tr>
<td></td>
<td>● Scrub well (especially fingernails and knuckles)</td>
</tr>
<tr>
<td></td>
<td>● Use fingernail brushes if needed/required</td>
</tr>
<tr>
<td></td>
<td>● Rinse</td>
</tr>
<tr>
<td></td>
<td>● Dry hands and wrists with paper towel</td>
</tr>
<tr>
<td>Employee Glove and Apron Use</td>
<td>Hand wipe and hand sanitizer use:</td>
</tr>
<tr>
<td>● Gloves are used</td>
<td>● Use hand wipes (or water) to facilitate soil removal (if hands are dirty) AND</td>
</tr>
<tr>
<td>● Aprons are used</td>
<td>● Use one squirt of waterless, antibacterial, alcohol-based product</td>
</tr>
<tr>
<td>If gloves and aprons are not used, proceed to the next subsection</td>
<td>Gloves are not worn as a substitute for hand washing</td>
</tr>
<tr>
<td>Gloves are made of rubber, nitrile, polyethylene, polyvinyl chloride, polyurethane or cloth</td>
<td>Production Practices</td>
</tr>
<tr>
<td>Hands are washed and dried, before gloves are put on and after they are removed</td>
<td>Employees are trained to harvest into clean containers</td>
</tr>
<tr>
<td>Aprons are made of rubber</td>
<td>Employees are trained to visually inspect product during harvest to look for evidence of unusual animal or bird activity (i.e., excrement) and discards product if it has been contaminated</td>
</tr>
<tr>
<td>Employees wear aprons when they hold product against their upper body (e.g., to trim product)</td>
<td></td>
</tr>
<tr>
<td>Gloves and aprons are replaced when ripped or worn out</td>
<td></td>
</tr>
<tr>
<td>Reusable aprons are washed daily</td>
<td></td>
</tr>
<tr>
<td>Gloves are removed when leaving the work area and replaced upon return. If reusable, gloves are washed (using proper hand washing technique) after being put back on or laundered daily (for cloth)</td>
<td></td>
</tr>
</tbody>
</table>

**Other**

| Employees adhere to the following: |
| Always use toilet facilities |
| Never spit |
| Eat food, drinks, gum, candy or use tobacco products (including chewing tobacco and snuff) only in areas designated for this purpose (e.g., outside, in lunchroom) |
| Put personal effects in designated areas (e.g., lunches, clothing, shoes, smoking materials) |
| Dispose of waste in designated containers |

**Confirmation/Update Log:**

<table>
<thead>
<tr>
<th>Date</th>
<th>Initials</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>
## Employee Personal Hygiene and Food Handling Practices

### Policy – Packinghouse/Product Storage

**Instructions:** This Form is intended to assist you in setting out your policy, to itemize the policy components and to be used as a training tool and possible handout to employees. All items need to be addressed during the training session for employees coming into direct contact with product/packaging materials/food contact surfaces. Write N/A beside those not applicable to your operation.

**Completed by:**

<table>
<thead>
<tr>
<th>Employee Illness, Disease and Injury</th>
<th>Date:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Persons able to transmit or suffering from a contagious disease and/or illness transferable to food (e.g., Hepatitis A, Salmonella, E. coli O157:H7) and those with a temporary illness (e.g., bad cold, diarrhea and vomiting) are advised to see a doctor.</td>
<td></td>
</tr>
<tr>
<td>Employees are trained on the role and responsibility they play in preventing the contamination of product</td>
<td></td>
</tr>
<tr>
<td>Open wounds are treated and covered with a waterproof covering (e.g., rubber gloves).</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Employee Cleanliness, Footwear and Hair</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>A degree of personal cleanliness is maintained which includes starting each day wearing clean clothing and (specify other)</td>
<td></td>
</tr>
<tr>
<td>Clean footwear is always worn (no dirt or other foreign matter)</td>
<td></td>
</tr>
<tr>
<td>Long hair touching the shoulders is restrained (e.g., hat, hairnet, tied)</td>
<td></td>
</tr>
</tbody>
</table>

### Production Practices

<table>
<thead>
<tr>
<th>Employees adhere to the following:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Only authorized employees handle market product</td>
</tr>
<tr>
<td>Only authorized employees may enter controlled-access areas</td>
</tr>
</tbody>
</table>

### Employee Jewellery and Other Personal Effects

| Brackets, necklaces and other jewellery (except for rings) are not worn |
| Rings are covered with gloves |
| False fingernails, false eyelashes or other such effects are not worn |
| Items are removed from shirt pockets (e.g., pens, etc.) |
| Loose buttons on shirts/jackets are fixed |

### Employee Glove and Apron Use

| Gloves are used |
| Aprons are used |

**If gloves and aprons are not used, proceed to the next sub-section**

| Gloves are made of rubber, nitrile, polyethylene, polyvinyl chloride or polyurethane |
| Hands are washed and dried, before gloves are put on and after they are removed |
| Aprons are made of rubber |
| Aprons are made of rubber when they hold product against their upper body (e.g., to trim product) |
| Gloves and aprons are replaced when ripped or worn out |
| Reusable aprons are washed daily |
| Gloves are removed when leaving the work area and replaced upon return or, if reusable, gloves are washed (using proper hand washing technique) after being put back on |

### Employee Hand Washing

| Hands are washed and dried: |
| Before beginning work each day |
| Before putting on gloves (if used) |
| After every visit to the washroom |
| After a break or meal |
| After smoking |
| After hand-to-face contact (e.g., coughing, sneezing, blowing nose) |
| After applying insect repellent |
| After handling any materials other than the product (e.g., garbage, cleaning and maintenance materials) |

### Employee Biosecurity

| Employees are aware of their surroundings and the people they come in contact with, in and around the packinghouse/product storage |
| Employees inform person responsible (name of person responsible: ____________ ) of unknown visitors |
| Employees are trained in precautions they need to take when moving between production areas (e.g., from livestock areas/field to storage/packinghouse) |

### Other

| Employees adhere to the following: |
| Always use toilet facilities |
| Eat food, drinks, gum, candy or use tobacco products (including chewing tobacco and snuff) only in areas designated for this purpose (e.g., outside, in lunchroom) |
| Put personal effects in designated areas (e.g., lunches, clothing, shoes, smoking materials) |
| Dispose of waste in designated containers |

### Confirmation/Update Log:

<table>
<thead>
<tr>
<th>Date</th>
<th>Initials</th>
</tr>
</thead>
</table>

**Combined Vegetable Producer, Storage Intermediary and Packer On-Farm Food Safety Manual 2010**
### E. Pest Control for Buildings

**Instructions:** For each type of pest being controlled, specify the pest control method used. This Form is to be completed annually. Make additional copies as necessary and complete as Page _ of _ to indicate more than one page if required.

Completed by: ___________________________ Date: ___________________________ Page _____ of _____

Building ID #/Name: __________________________________________________________

<table>
<thead>
<tr>
<th>Pest</th>
<th>Control Method and Description</th>
<th>Person Responsible</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Birds</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Around building exterior</td>
<td>Deterrent or other devices</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(specify)</td>
<td></td>
</tr>
<tr>
<td>Inside building</td>
<td>Deterrent or other devices</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(specify)</td>
<td></td>
</tr>
<tr>
<td><strong>Rodents</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Around building exterior (perimeter)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bait (specify type)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Traps (specify type)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Chemicals (specify below)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Name of chemical</td>
<td>PCP #</td>
<td>Concentration</td>
</tr>
<tr>
<td>Chemicals (specify below)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Name of chemical</td>
<td>PCP #</td>
<td>Concentration</td>
</tr>
<tr>
<td>Other (specify)</td>
<td></td>
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<tr>
<td>Inside building</td>
<td>Traps (specify type)</td>
<td></td>
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<tr>
<td>Other (specify)</td>
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<tr>
<td><strong>Insects</strong></td>
<td></td>
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<tr>
<td>Around building exterior</td>
<td>Bait (specify type)</td>
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<tr>
<td>Traps (e.g., glue boards, sticky traps)</td>
<td></td>
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<tr>
<td>Chemicals (specify below)</td>
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<tr>
<td>Name of chemical</td>
<td>PCP #</td>
<td>Concentration</td>
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<td>Chemicals (specify below)</td>
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<tr>
<td>Name of chemical</td>
<td>PCP #</td>
<td>Concentration</td>
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<tr>
<td>Other (specify)</td>
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<tr>
<td>Inside building</td>
<td>Traps (e.g., glue boards, sticky traps)</td>
<td></td>
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<tr>
<td>Chemicals (specify below)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Name of chemical</td>
<td>PCP #</td>
<td>Concentration</td>
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<tr>
<td>Other (specify)</td>
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</tr>
</tbody>
</table>

**Other (specify)**

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**Confirmation/Update Log:**

<table>
<thead>
<tr>
<th>Date</th>
<th>Initials</th>
</tr>
</thead>
<tbody>
<tr>
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</tbody>
</table>
## F. Water (for Fluming and Cleaning) Assessment

**Instructions:** Complete and/or update annually for all water sources. Check off (✓) those items that apply. Make additional copies as necessary and complete Page ___ of ___ to indicate more than one page if required.

### Completed by: __________________________ Date: __________________________ Page ___ of ___

<table>
<thead>
<tr>
<th>Water source (e.g., municipal, well, surface)</th>
<th>Re-cycled (✓)?</th>
<th>Stored (✓)?</th>
<th>Use</th>
<th>Method</th>
<th>Items to Assess (check each item)</th>
<th>Date of water tests</th>
<th>Corrective Actions (*see examples below)</th>
<th>Cleaning &amp; Treatment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fluming</td>
<td></td>
<td></td>
<td>Pit</td>
<td>Spray</td>
<td>Animal access</td>
<td></td>
<td></td>
<td>Cleaned</td>
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<tr>
<td>Hydro-cooling/cooling</td>
<td></td>
<td></td>
<td></td>
<td>Hose</td>
<td>Runoff</td>
<td></td>
<td></td>
<td>Treated</td>
</tr>
<tr>
<td>Washing</td>
<td></td>
<td></td>
<td></td>
<td>Tap</td>
<td>Working condition of well/pipes</td>
<td></td>
<td></td>
<td>Cistern</td>
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<tr>
<td>Final rinse</td>
<td></td>
<td></td>
<td></td>
<td>Dump tank</td>
<td>Other:_________</td>
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<td></td>
<td>Well</td>
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<tr>
<td>Hand washing</td>
<td></td>
<td></td>
<td></td>
<td>Pressure wash</td>
<td>Other:_________</td>
<td></td>
<td></td>
<td>Other:_________</td>
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<tr>
<td>Cleaning equipment/containers/building</td>
<td></td>
<td></td>
<td></td>
<td>Other:</td>
<td></td>
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<td></td>
<td>Using Appendix:</td>
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<td>OR ____________</td>
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</table>

**Assessment Guide:** Assessment should include runoff from agricultural chemicals, fuels or manure; contamination in pipes, cleanliness of cistern etc.

**Corrective Actions:**
- Install devices to prevent backflow
- Consult with experts
- Install filtration
- Construct barriers (e.g., fences, ditches)
- Maintenance of well or cistern
- Test water for Total Coliforms and E. coli using an accredited lab
- Appendix A: Shock Chlorination of Well Water – An Example
- Appendix B: Chlorination of Water for Fluming and Cleaning Fresh Fruits and Vegetables and Cleaning Equipment – An Example
- Appendix H: Cleaning and Treating Cisterns – An Example

**Cleaning & Treatment:**
- Yes to indicate cleaning &/or treatment, what was cleaned/treated, which instructions were followed or what treatment method used (e.g., UV)
- No
- Level ground to prevent runoff

### Confirmation/Update Log:

<table>
<thead>
<tr>
<th>Date</th>
<th>Initials</th>
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</table>
## G. Cleaning, Maintenance and Repair of Buildings

**Instructions:** An inspection of both the interior and exterior of your buildings (e.g., packinghouse, storages) (except agricultural chemical storage buildings) must be conducted monthly [when in use and where possible (i.e., not a sealed storage)] and the following checklist completed. Place N/A if certain structures are not applicable to your operation.

### Completed by: ___________________________ Date: ___________________________

### Building ID #/Name: ___________________________

### Interior of Building (Permanent Structures)

- No holes/crevices/leaks in the building (e.g., walls, windows, screens)
- Lights are shatterproof and adequate
- No pipes or condensation leaking
- Floor drainage is good (floor sloped, drain covers clear)
- Floors, walls and ceilings are clean and free from garbage, spills, rodent droppings, etc.
- Floor is free of crevices that could harbour pests or debris
- Fans are dust-free and clean
- Animals (wild or domestic), pests (insects, rodents, etc.) and bird nests are not present
- All materials are in designated areas (e.g., packaging materials and product)

### Exterior of Building (Permanent Structures)

- No holes/crevices/leaks in the building (e.g., walls, windows, screens)
- All windows can be closed OR have close-fitting screens that are in good condition
- ½ meter wide perimeter strip of stone or crushed gravel OR short grass around building
- No junk piled within 3 m of building (e.g., old or unused machinery, garbage)
- Weeds are controlled
- Land drainage around building is good
- Dumpsters are emptied as needed to prevent pest infestation, and surroundings are free of debris
- All doors are close-fitting
- Doors that can be secured (i.e., to lock storages when unsupervised)

### Exterior of Building (Non-Permanent Structures)

- Roof or cover (i.e., tarp)
- Land drainage around structure is good
- No areas where pests can live/feed/hide within 3 m of structure (e.g., old or unused machinery, garbage)
- Weeds are controlled

### Maintenance required

If any of the above have NOT been checked off (✔), please describe the maintenance required:

(Use the reverse of this Form if more space is needed)

Date and Name of Person work was completed by: ___________________________

Date and Signature of Person overseeing the work: ___________________________

---

*Combined Vegetable Producer, Storage Intermediary and Packer On-Farm Food Safety Manual 2010*
# H1. Agronomic Inputs (Agricultural Chemicals)

*Instructions: Includes all applications from pre-planting through to, and including, harvest. One Form must be completed for EACH PRODUCTION SITE.*

<table>
<thead>
<tr>
<th>Application Date</th>
<th>Product/Trade Name and PCP # and Lot #</th>
<th>Actual Quantity Used (e.g., 22.28 kg)</th>
<th>Rate Applied Per Unit (e.g., hectare, acre, cwt, tonne)</th>
<th>Label Instructions Followed (✓)</th>
<th>Area Treated</th>
<th>Method of Application (air, ground, furrow, seed, foliar)</th>
<th>Earliest Allowable Harvest Date and PHI</th>
<th>Weather Conditions</th>
<th>Signature of Applicator or if Custom Application Invoice is Attached</th>
</tr>
</thead>
<tbody>
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</table>

**Confirmation Signature:** ___________________________  **Date:** ___________________________
## H2. Agronomic Inputs (Other)

*Instructions:* Includes all applications from pre-planting through to, and including, harvest. One Form must be completed for EACH PRODUCTION SITE.

Note: Mulch and Row Cover Applications DO NOT need to be recorded for Bulb and Root Vegetables.

<table>
<thead>
<tr>
<th>Producer Name:</th>
<th>Previous Year Crop(s):</th>
<th>Current Crop:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Production Site Information (e.g., Field # or Name/ID):</td>
<td>Production Site Area (e.g., # of acres/hectares):</td>
<td>Date Planted:</td>
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<td></td>
<td>Variety:</td>
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</tbody>
</table>

### COMMERCIAL FERTILIZER APPLICATION

<table>
<thead>
<tr>
<th>Date</th>
<th>Blend</th>
<th>Rate</th>
<th>Fertilizer Lot # (if applicable)</th>
<th>Applicator’s Name</th>
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</table>

### MANURE*/COMPOST/COMPOST TEA/OTHER BY-PRODUCTS*/PULP SLUDGE/SOIL AMENDMENT/MULCH AND ROW COVER APPLICATIONS

<table>
<thead>
<tr>
<th>Date</th>
<th>What is Applied</th>
<th>Type**†</th>
<th>Supplier’s Name</th>
<th>Rate</th>
<th>Earliest Allowable Harvest Date* (according to appropriate time delay)</th>
<th>Applicator’s Name</th>
</tr>
</thead>
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</table>

* Manure (cattle, hog, poultry, horse, etc.)
† Other by-product (seafood waste, vegetable culls, etc.)

**Confirmation Signature:** ________________ **Date:** ________________

---

* Combined Vegetable Producer, Storage Intermediary and Packer On-Farm Food Safety Manual
* VERSION 4.0

---

**Producer Name:**

**Previous Year Crop(s):**

**Current Crop:**

**Production Site Information (e.g., Field # or Name/ID):**

**Production Site Area (e.g., # of acres/hectares):**

**Date Planted:**

**Variety:**

**Date**

**Blend**

**Rate**

**Fertilizer Lot # (if applicable)**

**Applicator’s Name**

**Date**

**What is Applied**

**Type**

**Supplier’s Name**

**Rate**

**Earliest Allowable Harvest Date* (according to appropriate time delay)**

**Applicator’s Name**

---

* Combined Vegetable Producer, Storage Intermediary and Packer On-Farm Food Safety Manual
* VERSION 4.0
**I. Equipment Cleaning, Maintenance and Calibration**

*Use this Form to record production site AND building equipment cleaning, maintenance AND calibration.*

**Instructions:** An inspection of your building equipment in direct contact with product (e.g., cutting blades, brushes, packing lines, conveyors, belts) or that may have an impact on food safety (e.g., chlorinator, sprayer) must be conducted at least weekly (when in use). Check for leaks, broken, loose, corroded or damaged parts, soil, mud, build-up, etc. and any cleaning, maintenance and calibration needed. Hand-held cutting and trimming tools must be inspected and cleaned daily with this activity recorded weekly. Record required activities below and give a brief description of why and how you are performing the activity.

<table>
<thead>
<tr>
<th>Date</th>
<th>Employee Completing Job</th>
<th>Equipment Activity Performed On</th>
<th>Activity Code*</th>
<th>Brief Description of Activity</th>
</tr>
</thead>
<tbody>
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</tbody>
</table>

* Activity Codes: 1 – Calibration 2 – Maintenance 3 – Repair 4 – Cleaning 5 – Other (specify)

**Confirmation Signature:** ___________________________ **Date:** ___________________________
### J. Cleaning and Maintenance – Personal Hygiene Facilities

**Instructions:** Record cleaning and maintenance of both exterior and interior washrooms and hand washing facilities. Complete at least weekly (while in use) and daily during peak season for each facility. **Write N/A in column if not applicable to facility.** Cleaning includes toilet, sink, floor, paper towel dispenser, all handles (e.g., toilet handle, door knob, tap), etc.

**Type of Facility and Location:**

<table>
<thead>
<tr>
<th>Date and Time</th>
<th>Assessment of Facilities (e.g., do toilets need emptying, are extra supplies needed, etc.)</th>
<th>Items to Inspect For (✓)</th>
<th>Employee Responsible for Cleaning (sign to confirm all cleaning completed) OR Person Confirming Cleaning Completed by a Company</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Disposab⁻ble Paper Towels</td>
<td>Soap</td>
<td>Water Source Operating (Hot and/or Cold Water)</td>
</tr>
<tr>
<td></td>
<td>Disposab⁻ble Paper Towels</td>
<td>Soap</td>
<td>Water Source Operating (Hot and/or Cold Water)</td>
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<td>Disposab⁻ble Paper Towels</td>
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<td>Water Source Operating (Hot and/or Cold Water)</td>
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<td>Disposab⁻ble Paper Towels</td>
<td>Soap</td>
<td>Water Source Operating (Hot and/or Cold Water)</td>
</tr>
</tbody>
</table>

**Confirmation Signature:** ____________________________  
**Date:** ____________________________

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Combined Vegetable Producer, Storage Intermediary and Packer On-Farm Food Safety Manual  
2010
K. Training Session

Instructions: Document when the Employee Personal Hygiene and Food Handling Practices Policy (Forms C Employee Personal Hygiene and Food Handling Practices Policy – Production Site and D Employee Personal Hygiene and Food Handling Practices Policy - Packinghouse) and minor and major deviations training session is held for all employees handling product/packaging materials/food contact surfaces. In cases where employee names and signatures are not recorded, indicate in the final column where further records are available (e.g., payroll records, contractor records) to track training of employees.

<table>
<thead>
<tr>
<th>Date</th>
<th>Number of Employees Trained or Employee Name</th>
<th>Topic Covered [Form C or D minor and major deviations, or other (describe)]</th>
<th>Person Responsible for Training</th>
<th>Casual Employee (C), Contract Employee (CE), Payroll Record (P) or Employee Signature</th>
</tr>
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Confirmation Signature: ____________________________ Date: ____________________________

Combined Vegetable Producer, Storage Intermediary and Packer On-Farm Food Safety Manual 2010
L. Visitor Sign-In Log

Instructions: All visitors must sign in prior to entering controlled-access areas (within buildings).

<table>
<thead>
<tr>
<th>VISITOR POLICY</th>
</tr>
</thead>
<tbody>
<tr>
<td>All visitors must:</td>
</tr>
<tr>
<td>☐ Remain in the area they are given permission to be in (e.g., contractor remains in work area only)</td>
</tr>
<tr>
<td>☐ Wash hands before entering controlled-access areas</td>
</tr>
<tr>
<td>☐ Not handle product or materials unless given permission</td>
</tr>
<tr>
<td>☐ Wear appropriate protective and/or food safety-related clothing</td>
</tr>
<tr>
<td>This includes:</td>
</tr>
<tr>
<td>☐ Shoes must be cleaned, changed or covered prior to entering if they are visibly dirty or soiled</td>
</tr>
<tr>
<td>☐ Other (specify):</td>
</tr>
<tr>
<td>☐ Sign in below to indicate they are informed of and understand the visitor policy</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Date</th>
<th>Visitor’s Name</th>
<th>Company Name, Purpose of Visit and Location on Premises</th>
</tr>
</thead>
<tbody>
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Confirmation Signature: __________________________ Date: __________________________
M. Pest Monitoring for Buildings

*Instructions*: Traps and control methods must be monitored at least once a month (when in use) and the findings and action taken (if applicable) recorded below. Each trap or area controlled (e.g., for insects) must be recorded. Make additional copies as necessary.

**Building ID #: Name:**

<table>
<thead>
<tr>
<th>Date</th>
<th>Device Number (same as Form A) or Area Controlled (e.g., insect traps)</th>
<th>Findings</th>
<th>Action Taken (cleaned area or traps, disposed of in garbage, chemical treatment, changed traps, etc.)</th>
<th>Person Responsible</th>
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*Confirmation Signature: ___________________________ Date: ___________________________*
N1. Water Treatment Control and Monitoring

*Instructions*: If using chlorine to treat water, complete the following chart to control and monitor your chlorine treatment at least daily or more frequently based on your operation's needs. Refer to Appendix B: Chlorination of Water for Fluming and Cleaning Fresh Fruits and Vegetables and Cleaning Equipment – An Example for an example of chlorinating instructions.

Water Source: ________________  Concentration of Chlorine: __________

Method (e.g., injection): ________________  Volume of Water: __________

Re-circulated Water: ☐ Yes  ☐ No  Contact Time: __________

Month/Date: ________________

<table>
<thead>
<tr>
<th>Date/Time</th>
<th>Pre-treatment Concentration of Chlorine (ppm) or ORP</th>
<th>Amount of Chlorine Added</th>
<th>Post-treatment Concentration of Chlorine (ppm) or ORP</th>
<th>pH of Water</th>
<th>Water Changed (✔)</th>
<th>Person Responsible</th>
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Confirmation Signature: ____________________________  Date: ________________
N2. Water Temperature Control and Monitoring

*Instructions:* If water potability is *not maintained* and product (i.e., tomatoes) is immersed in water during fluming or washing (e.g., dump tank, pit), complete the following chart to record your water and product temperatures. Monitor each load of product to ensure that the product is at least 5.5 °C or 10 °F colder than the water (i.e., water is at least 5.5 °C or 10 °F warmer than the product).

Water Source: ___________________ Method (e.g., dump tank): _______________

Product: ___________________ Month: _______________

<table>
<thead>
<tr>
<th>Date/Time</th>
<th>Temperature of Water (°C/°F)</th>
<th>Temperature of Product (°C/°F)</th>
<th>Difference between the 2 temperatures</th>
<th>Corrective Action Taken (e.g., cool product, hold, etc.)</th>
<th>Person Responsible</th>
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Confirmation Signature: ___________________ Date: ___________________
## O. Transpor廷ling Product

**Instructions:** Complete for all product being transported to someone else’s premises. If applicable, record field identification (for harvested product).

Month: __________________________

<table>
<thead>
<tr>
<th>Date</th>
<th>Vehicle Inspected?</th>
<th>Product Identifier (Lot ID/Pack ID/Field # (Same as on Form P or Q))</th>
<th>Quantity Shipped</th>
<th>Truck/Trailer ID#</th>
<th>Destination and Customer</th>
<th>Person Responsible (Loader)</th>
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<td>(√) if OK or record hazard* and corrective action**</td>
<td>(√) if covered</td>
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*Inspect vehicles for the following items:
1. Signs of pest intrusion
2. Damage (e.g., splinters, holes)
3. Odours (e.g., chemicals, oil)
4. Foreign materials: manure, garbage, glass, oil, chemicals, plant or animal debris, etc.
5. Maintenance required (e.g., hinges, locks or load-securing devices)
6. Refrigeration (e.g., leaking)

**Corrective Actions:** If any hazards were identified above, the following may be considered:
A. Refusal to load product onto vehicle
B. Sweep
C. Rinse
D. Maintenance (e.g. repair hinges, locks, load securing devices)
E. Wash/clean with soap
F. Other

**Confirmation Signature:** __________________________ **Date:** __________________________
P. Harvesting and Storing Product

**Instructions:** Complete for all harvested product packed into harvested product packaging materials or in bulk and transported to packer or to market or put into storage.

Completed by: __________________________  Date: __________________________

Storage Name/Area/ID#: __________________________

<table>
<thead>
<tr>
<th>Product and Variety</th>
<th>*PHI/EAHD met (Forms H1 and H2 verified) (√) and initial</th>
<th>Harvest Date</th>
<th>Quantity/Units Harvested</th>
<th>Field # (Same as Forms H1 and H2)</th>
<th>Packaging Materials Used</th>
<th>Date Product Put into Storage</th>
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* Forms H1 and H2 have been verified to ensure that harvested product meets the required pre-harvest interval PHI/EAHD for agricultural chemical application and the spreading of manure.

**Confirmation Signature:** __________________________  Date: __________________________
Q. Packing Market Product

**Instructions:** Complete for all harvested product being packed into market ready packaging materials (both in the production site and packinghouse, and includes your own and other producers’ product).

<table>
<thead>
<tr>
<th>Date Harvested Product Received/Put into Storage</th>
<th>Name of Producer</th>
<th>Product Variety</th>
<th>*PHI/EAHD met (Forms H1 and H2 verified) (√)</th>
<th>Harvest Date</th>
<th>Field# (Same as on Forms H1 and H2 or P)</th>
<th>Pack ID</th>
<th>Packing Date</th>
<th>Wax Lot # (If Wax Applied)</th>
<th>Quantity</th>
<th>Lot ID</th>
<th>Primary Packaging Material Used</th>
<th>Secondary Packaging Material Used</th>
<th>Packaging Checked for Cleanliness (√ if OK)</th>
<th>Date Packed Product Put into Storage</th>
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* Forms H1 and H2 have been verified to ensure that harvested product meets the required pre-harvest interval PHI/EAHD for agricultural chemical application and the spreading of manure.

**Confirmation Signature:** ___________________________ **Date:** ___________________________
R. Deviations and Corrective Actions

**Instructions:** List all major deviations, complaints and their related cause(s), corrective action(s), preventative measures and modified procedures. Record that employees have been trained on the new procedures.

<table>
<thead>
<tr>
<th>Date/Time of Deviation or Complaint and Person Notified</th>
<th>Major Deviation/Complaint and Description</th>
<th>Cause of Deviation/Complaint</th>
<th>Corrective Action(s)</th>
<th>Prevention of Recurrence (e.g., training employee)</th>
<th>New/Modified Procedures</th>
<th>Employees Trained on New Modified Procedures? (✓)</th>
<th>Signature of Person Responsible for Re-Training/Carrying out Deviation Procedure</th>
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**Confirmation Signature:** ___________________________
**Date:** ___________________________

Combined Vegetable Producer, Storage Intermediary and Packer On-Farm Food Safety Manual

2010

VERSION 4.0